A Legacy of Excellence

Asia’s Foremost Integrated Healthcare Organisation

6 JCI Accredited Hospitals

14 NABH Accredited Hospitals

Over 42 Million Lives from 121 Countries

Over 12 Million Health Checks

Over 8000 Clinicians

Superior clinical outcomes benchmarked the best

Tender Loving Care all the way

Cutting-edge technology

A Story of Clinical Excellence
Built on Strong Clinical Differentiators

Apollo Hospitals Group
https://www.apollohospitals.com

Talk to Apollo Hospitals on Social Media
The Experience

High Volumes Bring Better Outcomes

"The highest-rated hospitals in the US News and World Report are also likely to be high-volume institutions."

A new medicare analysis suggests quality highly correlates with volumes.

— February 3, 2010 - The Heart.org

A Day at Apollo

- 60,000 Laboratory tests
- 800 major surgeries
- 600 CT scans
- 300 MRIs
- 40 cardiac surgeries
- 4 transplants
Volumes at Apollo for 2014
(extensive experience across specialties)
- 3,000,000 out patients
- 325,000+ admissions
- 250,000+ preventive health checks
- 150,000+ radiotherapy sessions
- 42,000+ chemotherapy sessions
- 13,000 neuro-surgical operations
- 10,000 heart surgeries
- 5,000+ joint replacements
- 1,100+ kidney transplants
- 500 robotic surgeries
- 400+ liver transplants
- 150+ bone marrow transplants
- Patients from 121 countries
We Measure Our Outcomes and Benchmark them Globally Through Clinical Balanced Scorecards

- CABG mortality rate
- Complication rate post coronary intervention
- Average Length of Stay (ALOS) post angioplasty
- ALOS post THR
- ALOS post TKR
- Complication rate TKR
- ALOS post renal transplant
- Measurement of Kt/V or Urea Reduction Ratio (URR) in patients on Haemodialysis
- ALOS post TURP
- Complication rate TURP
- Endoscopy complication rate
- Patient satisfaction with pain management
- Door to thrombolysis time in ischemic stroke in ER
- Door to CT or MRI time in stroke in ER
- Catheter Related Blood Stream Infection (CR-BSI)
- Ventilator Associated Pneumonia (VAP)
- Catheter Related UTI (CR-UTI)
- Surgical Site Infection (SSI-Clean wound)
- ALOS in hospital
- ALOS in ICU
- Medication Errors
- ALOS post radical prostatectomy
- Readmission rate post renal transplant within 30 days
- Break in planned radiotherapy
- One year survival rate for liver transplants

Advanced Technology Supports Complex Treatment. Apollo is The Pioneer in India For

- 3T MRI, 640 Slice CT, PET-CT
- PET-MRI
- CLINAC 600 SR, Novalis
- Gamma Knife, Cyber Knife
- Proton Therapy* (2017)
- Telemedicine
- eICU
- Dedicated stroke units
- Air Ambulance
- TrueBeam
- Robotics

*First in South Asia that will cater to 3 billion people
Patient Safety is **Our Prime Focus** in 2014, We had

- Lower hospital acquired Infections in comparison to NHSN benchmarks, 2012
  - 1/2 CR-UTI Rates
  - 1/4 SSI Rates
  - Equal CR-BSI
- Unplanned returns to OT of only 0.16% patients
- No instance of retained foreign body or wrong site wrong side surgery across the group hospitals
- No instance of “pneumothorax post CV line insertion”
- 0% “Missed injuries” in acute trauma patients

We Have Proven Expertise in Complex Cases

- Busiest solid organ transplant program in the world since 2012
- Best surgical team of the year Awarded by BMJ for Robotic Spine Surgery in India
- First ever reported surgical separation of pygopagus twin boys
- Heart transplant in a 65 year old patient
- Joint replacement surgeries on > 90 year old patients

**An Active Focus on Academics and Research Helps Us Give the Latest in Medical Care to the Patients**

- More than 151 research papers published last year
- 57 adjunct titles of Professor and Associate Professor awarded by AHERF over the last three years
- 30 Clinical Fellowships in 20 specialties approved in the last two years
- 700 DNB students across 40 specialties in 15 Hospitals
Clinical Excellence is one of Apollo's biggest contributions to Indian healthcare. We started the accreditation journey in India and haven't looked back since.

- Delhi: First in India, 6th in Asia
- Dhaka: First in Bangladesh
- Chennai: First in South India
- Hyderabad: First in Andhra Pradesh
- Bangalore: First in Karnataka
- Kolkata: First in East India
- Hyderabad: First JCI accredited Stroke Program in the world

Apollo Hospitals are accredited by the National Board for Hospitals and Healthcare Providers (NABH). Indraprastha Apollo Hospitals became the first JCI accredited hospital in India.
The Apollo Journey So Far

- Touched 42 million lives
- 12 million Preventive Health Checks
- Patients from 121 Countries
- 1,60,000 Cardiothoracic Surgeries
- Over 20,000 Joint Replacements in the last 5 years
- Over 700 Bone Marrow Transplants
- First Liver Transplant in Children and Adults
- First Multi Organ Transplant
- Over 14,000 Kidney Transplants
- Over 2200 Liver Transplants
- 1530 transplants in 2014
The Apollo Group was Recognised at Various Fora in 2014

Special Outstanding Achievement Award, Hospital Management Asia, 2014. 11 awards in 9 categories competing with 308 entries from 12 countries

Awards in “Excellence in Adoption of Quality and Information standards” and “Patient safety” categories, FICCI Healthcare Excellence Awards

I.C.O.N.I.C IDC Insights Award for industry best practices, 2014

Top Organizations to Work, Gallup Great Places to Work (GGWA), 2014

Apollo Chennai rated the best Corporate Multispecialty Hospital in India and Apollo Delhi the third best Corporate Multispecialty Hospital in India, The Week-Nielsen Best Hospital Survey, 2014

Apollo Gleneagles Kolkata, Apollo Hyderabad and Apollo Ahmedabad, rated as the best multispecialty hospitals in respective cites by the Week-Nielsen Best Hospital Survey, 2014

Surgical Team of the Year Award for the Robotic Spine Surgery Team, Apollo Delhi, by BMJ Group in September, 2014

HIMSS Analytics Electronic Medical Records Adoption Model Stage 6 Award, Apollo Specialty Hospital, Nandanam, Chennai