

Knowledge Partners:



HANDHOLDING WORKSHOP ON PATIENT SAFETY

12th - 13th April, 2013

Auditorium, Indraprastha Apollo Hospitals,
New Delhi



The Global Healthcare Destination

Patient Safety - the task before all healthcare providers

Patient safety is now recognized as a serious global public health issue. Every point in the process of care-giving contains a certain degree of inherent unsafety. Estimates show that in developed countries as many as one in 10 patients is harmed while receiving hospital care, in developing countries, the probability is higher.

Industries with a perceived higher risk such as aviation and nuclear plants have a much better safety record than health care. There is a one in 1, 000, 000 chance of a traveller being harmed while in an aircraft. In comparison, there is a one in 300 chance of a patient being harmed during health care. And the potential to harm can go to the extent of endangering patient lives.

Approximately 80 percent of medical errors are system-derived. Good people simply working harder will be insufficient to overcome the complexities inherent in today's systems of care to prevent errors and harm to patients. Errors will occur; the key is to design the care delivery systems so that harm does not reach the patient.

Patient safety improvements demand a system-wide effort, involving a wide range of actions covering infection control, safe use of medicines, equipment safety, safe clinical practice and safe environment of care.

It is therefore important that patient safety encompasses the concept of "reliability." It involves human lives. "Safety shows itself only by the events that do not happen". Deaths and harm from medical errors are not inevitable but preventable. All healthcare organizations today must have this clarity of the task before us and commit to rolling up their sleeves and making it a reality.

Key highlights of the workshop:

Four workshops:

- 👉 Patient Falls
- 👉 Medication Safety
- 👉 Surgical Safety
- 👉 Infection Control

Group Activity Based

Guidance for initiating and implementing patient safety systems from the implementers
Demonstration through hospital rounds

Who should attend:

Five member teams from hospitals that want to establish or improve patient safety systems in their hospitals.

Each hospital team comprises of a representative from the medical leadership, nursing leadership, infection control, surgical team and quality systems.

20 hospitals shall be registered on a first come first serve basis.

Registration:

Please send the filled registration form to Dr. Shaveta Dewan at patientsafetyworkshop@gmail.com. Registration charges: Rs. 1500 per person payable as cheque / draft of IMCL, New Delhi to be sent to Dr. Shaveta Dewan, Lead, Apollo Quality Programme and spl. initiatives, Office of Group Medical Director, Indraprastha Apollo Hospitals, New Delhi- 110076.

For any clarifications, please call Dr. Shaveta Dewan at 011-29873037 or Dr. Arpit Bhatnagar at 011-29871747.

Handholding Workshop on Patient Safety				
		Speaker	Moderator	
Day 1, 12th April, 2013				
Inauguration				
9:00 am - 9:10 am	Why patient safety?	Dr Anupam Sibal, Group Medical Director, Apollo Hospitals Group		
9:10 am - 9:30 am	Patient safety in the Indian context and the role of accreditation	Dr K K Kalra, CEO, NABH		
09:30 am - 9:50 am	Building a culture of patient safety	Dr Rajan Madhok, Ex Medical Director, NHS Manchester		
9:50 -10 am	Discussion			
Workshop 1:		Infection control		
10:00 am - 10:30 am	Infection control - the need	Dr Sanjeev Singh	Dr Sanjeev Singh, Sr Medical Administrator and Associate Professor, Amrita Institute of Medical Sciences, Kochi	
10:30 am - 10:45 am		Tea Break		
10:45 am - 11:45 am	Group activity: Scope of infection control in a hospital, formulation of an infection control committee and devising an infection control manual	Dr Sujoy Kar, Head Quality, Clinical Research and Infection Control, Apollo Gleneagles Hospitals, Kolkata		
11:45 am - 12:45 pm	Hospital acquired infections - how to measure and interventions to reduce them	Dr Leena Mendiratta, Infection Control Officer, Indraprastha Apollo Hospitals, Delhi		

12:45 pm - 1 pm	Discussion		
1:00 pm - 2:00 pm	Lunch		
Workshop 2:	Medication safety		
2:00 pm - 2:30 pm	Group activity: What goes wrong in the medication process - medication errors	Dr Govindiah Yatheesh, MS, Apollo Hospitals, Bangalore	Dr Rajan Madhok, Ex Medical Director, NHS Manchester
2:30 pm - 3:30 pm	Making a medication management plan, the components and processes in a medication error prevention program	Dr Lalit Kanodia, Clinical Pharmacologist, Indraprastha Apollo Hospitals, Delhi	
3:30 pm - 3:45 pm	Tea Break		
3:45 pm - 4:00 pm	Technological advancements in medication safety	Mary Jose, Nursing Director, Apollo Hospitals, Bangalore	
4:00 pm - 4:15 pm	What after a medication error - role of a quality officer	Dr Govindiah Yatheesh, MS, Apollo Hospitals, Bangalore	
4:15 pm - 5:30 pm	Visit to a hospital ward and wet lab in batches		
Day2, 13 April, 2013			
Workshop 3:	Surgical Safety		
9 am - 9:30 am	The problem and the impact	Prof Narendra Arora, Executive Director, The INCLEN Trust International and CHNRI	Prof Narendra Arora, Executive Director, The INCLEN Trust International and CHNRI
9:30 - 9:45 am	Video on surgical safety - patient experiences		
9:45 am - 10:45 am	Group activity: What should a safe surgery program address	Dr Shaveta Dewan, Lead, Apollo Quality Program and Special Initiatives, Apollo Hospitals Group	
10:45 am - 11:00 am	Tea Break		

11 am - 11:30 am	Processes for safe surgery: what accreditation systems address	Dr R S Uberoi, Chief Quality Officer, Indraprastha Apollo Hospitals, Delhi	
11:30 am - 11:45 am	The use of checklists in surgical Safety	Dr Balaji V, Sr Manager Quality Apollo Hospitals Chennai	
11:45 am - 12:00 am	Monitoring surgical safety in your institution	Dr Balaji V, Quality, Apollo Hospitals, Chennai	
12:00 -1:00 pm	Lunch		
Workshop 4:	Patient falls		
1 pm - 1:30 pm	The problem globally and delegate experiences	Dr Shakti Gupta	Dr Shakti Gupta, HOD, Hospital Administration & Medical Superintendent, All India Institute of Medical Sciences, Dr. R P Centre for Ophthalmic Sciences, New Delhi
1:30 pm - 2:15 pm	Reporting of falls and what after a fall?	Pritindira Sachdeva, Manager, Quality, Indraprastha Apollo Hospitals, Delhi	
2:15 pm - 3:15pm	Group activity: Designing a falls prevention program and a falls risk assessment tool, interventions for fall prevention, the cost and the benefits	Gaurav Loria, Coordinator Quality, Apollo Group Hospitals and Apollo Clinics	
3:15 pm - 3:30 pm	Tea Break		
3:30 pm - 3:40 pm	The role of a quality / patient safety representative in a patient falls program	Pritindira Sachdeva	
3:40 pm - 4 pm	Discussion		
4:00 pm - 5:00 pm	Visit is hospital ward and wet lab in batches		