

# Q3 FY 2014 Earnings Update



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The Company on a quarterly basis adopts and publishes Standalone financial results as per the stock exchange listing agreement requirements. The consolidated financial results provided for the Quarter are unaudited and for information purposes only.

Previous year figures have been reworked/regrouped /rearranged and reclassified wherever necessary to conform to the requirement of revised Schedule VI format



# • Highlights

- Standalone Financial Performance
- Consolidated Financial Performance
- Operational Performance Hospitals
- Operational Performance Standalone Pharmacy
- Update on Projects
- Update on non-hospital JVs



| Highlights – (1/              | 2)  |
|-------------------------------|---|
| Financial<br>Performance      | <ul> <li>YTD Dec FY14 Consolidated Revenues of Rs. 32,616 mio (up 16.2% yoy)</li> <li>YTD Dec FY14 Consolidated EBITDA of Rs. 5,117 mio (up 9.4% yoy)</li> <li>New Hospitals in initial stages of operations reported operating loss of Rs 168 mio in YTD Dec FY14</li> <li>AHLL reported an EBITDA loss of Rs. 125 mio due to addition of 2 birthing centers and new Clinics added last fiscal</li> <li>YTD Dec FY14 Consolidated EBITDA margin at 15.7% as compared to 16.7% in YTD Dec FY13</li> <li>Consolidated PAT of Rs. 2,450 mio (up 4.2% yoy)</li> </ul>  |
| Key Operational<br>highlights | <ul> <li>Chennai cluster displayed 12% increase in the revenues in YTD Dec FY14 at Rs. 8,325 mio as compared to Rs. 7,460 mio in YTD Dec FY13.</li> <li>Hyderabad Revenues grew by 11% in YTD Dec FY14 to Rs. 3,427 mio as compared to Rs. 3,097 mio in YTD Dec FY13.</li> <li>Other Hospitals outside of Chennai &amp; Hyderabad displayed good growth <ul> <li>Bhubaneswar occupancy at 209 beds (84% utilization on capacity of 250 beds) as compared to 185 beds in YTD Dec FY13. YTD Dec FY14 EBITDA margins at 22% from 21% in the same period last year.</li> <li>Mysore occupancy at 154 beds as compared to 142 beds in YTD Dec FY13.</li> </ul> </li> <li>Subsidiary &amp; JV Hospitals at Ahmedabad, Kolkata &amp; Bangalore displayed good growth in Revenues</li> <li>Stand Alone Pharmacies (SAP) continues its EBITDA expansion trajectory. 35 stores added in Q3 FY14 &amp; 9 stores closed taking the total count of stores as at 31<sup>st</sup> Dec 2013 to 1,586. SAP EBITDA at Rs. 323 mio (3.2% margin) in YTD Dec FY14 as compared to Rs. 3,729 mio in YTD Dec FY14 against Rs. 3,591 mio achieved during the same period in the previous year representing a growth of 4%.</li> </ul> |
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| Highlights – (2/2)        |   |
|---------------------------|---|
| Capacity                  | <ul> <li>51 hospitals with total bed capacity of 8,488 beds as on Dec 31, 2013</li> <li>39 owned hospitals including JVs/ Subsidiaries and associates with 6,600 beds and 12 Managed hospitals with 1,888 beds.</li> <li>Of the 6,600 owned beds, 5,732 beds were operational and had an occupancy of 72%.</li> <li>The total number of pharmacies as on Dec 31, 2013 was 1,586. Gross additions of 135 stores</li> </ul> |
|                           | with 52 stores closures thereby adding 83 stores on a net basis.  |
| Medical Initiatives<br>&  | Surgeons at Apollo Hospitals Chennai successfully separated Tanzanian Pygopagus conjoined<br>Twins Ericana & Eluidi and created history in the medical field – first time in Asia   |
| Accomplishments           | Apollo celebrated the 15 <sup>th</sup> Anniversary of the country's first ever Liver Transplant at an event<br>graced by the presence of His Holiness the Dalai Lama. The infant recipient on whom our<br>surgeons had performed the transplant in 1998 - Master Sanjay Kandaswamy, now aged 16,<br>and healthy was also felicitated  |
| Other key<br>Developments | In the Week-Nielsen Best Hospital in India Survey 2013 – Apollo Hospitals at Chennai (#4),<br>Delhi (#9) and Hyderabad (#14) have been included among the Top 15 Multi-specialty<br>Hospitals in India.   |
|                           | Apollo Hospitals at Chennai and Delhi have also featured in the list of Best Hospitals in India for<br>the specialties of Cardiology and Oncology.  |
|                           | Dr. Prathap C. Reddy, Chairman, Apollo Hospitals Group was conferred with Lifetime<br>Achievement Award at Asian Business Leadership Forum Awards 2013.   |
|                           | Dr. Prathap C Reddy was also conferred with the Lifetime Achievement Award by CNBC TV18<br>at the 9th edition of India Business Leaders Awards 2013   |
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# **Standalone Financial Performance - Total - (1/3)**

|  |                |          |          | YTD Dec        | YTD Dec |         |
|--|----------------|----------|----------|----------------|---------|---------|
|  | Q3 FY 13       | Q3 FY 14 | yoy (%)  | FY 13          | FY 14   | yoy (%) |
|  |                |          |          |                |         |         |
| Revenue  | 8,558          | 9,933    | 16.1%    | 24,695         | 28,634  | 16.0%   |
| Operative Expenses   | 4,426          | 5,192    | 17.3%    | 12,776         | 14,886  | 16.5%   |
|  |                | 1,572    | 17.3%    | 3,920          | 4,475   | 14.2%   |
| Employee Expenses<br>Administrative & Other Expenses   | 1,357<br>1,310 | 1,572    | 21.5%    | 3,920<br>3,792 | 4,475   | 22.2%   |
| Total Expenses   | 7,094          | 8,356    | 17.8%    | 20,487         | 23,996  | 17.1%   |
| Total Expenses   | 7,094          | 0,000    | 17.070   | 20,407         | 23,990  | 17.170  |
| EBITDA   | 1,464          | 1,578    | 7.8%     | 4,208          | 4,638   | 10.2%   |
| margin (%)   | 17.1%          | 15.9%    | -122 bps | 17.0%          | 16.2%   | -84 bps |
| maigin (70)  | 11.170         | 10.070   | 122 000  | 11.070         | 10.270  | 04 000  |
| Depreciation   | 275            | 335      |          | 797            | 960     |         |
| EBIT   | 1,188          | 1,243    | 4.6%     | 3,411          | 3,679   | 7.8%    |
| margin (%)   | 13.9%          | 12.5%    | -138 bps | 13.8%          | 12.8%   | -97 bps |
|  |                |          |          |                |         |         |
| Financial Expenses   | 193            | 231      |          | 518            | 661     |         |
| Add Other Income   | 80             | 38       |          | 265            | 154     |         |
|  |                |          |          |                |         |         |
| Profit Before Tax  | 1,076          | 1,050    | -2.4%    | 3,158          | 3,172   | 0.4%    |
|  |                |          |          |                |         |         |
| Profit After Tax   | 806            | 834      | 3.5%     | 2,336          | 2,494   | 6.7%    |
| margin (%)   | 9.4%           | 8.4%     | -102 bps | 9.5%           | 8.7%    | -75 bps |
|  |                |          |          |                |         |         |
| ROCE (Annualized) $^{\!$ |                |          |          | 16.9%          | 14.7%   |         |
| Capital Employed   |                |          |          | 26,947         | 33,272  |         |

# Key Highlights Revenues of Rs. 28,634 mio, 16.0% yoy growth.

₹ Mio

EBITDA at Rs.4,638 mio, 10.2% yoy growth.

EBIT at Rs. 3,679 mio, 7.8% yoy growth.

PAT at Rs. 2,494 mio, 6.8% yoy growth.

Previous year figures have been reworked/regrouped /rearranged and reclassified wherever necessary to conform to the requirement of revised Schedule VI format

<sup>①</sup>Capital employed for the calculation of ROCE does not include Capital Work in progress on new hospital expansion projects of Rs. 4,763 mio for YTD Dec FY13 and Rs. 4,651 mio for YTD Dec FY14 & investments in mutual funds and associates.

Chennai Clinics have been transferred to AHLL effective Q2FY13. However YTD Dec FY13 includes the same in line with Financials



# Standalone Financial Performance – Existing & New Breakup - (2/3)

<u>₹ Mio</u>

|                      | Healthcare<br>services<br>(Existing) | SAP    | Existing<br>Standalone | New<br>Hospitals | Standalone |
|----------------------|--------------------------------------|--------|------------------------|------------------|------------|
| YTD Dec FY 1         | 4                                    |        |                        |                  |            |
| Revenue              | 18,297                               | 10,000 | 28,296                 | 338              | 28,634     |
|                      |                                      |        |                        | ,                |            |
| EBITDA               | 4,482                                | 323    | 4,806                  | (168)            | 4,638      |
| margin (%)           | 24.5%                                | 3.2%   | 17.0%                  |                  | 16.2%      |
|                      |                                      |        |                        |                  |            |
| EBIT                 | 3,688                                | 246    | 3,934                  | (255)            | 3,679      |
| margin (%)           | 20.2%                                | 2.5%   | 13.9%                  |                  | 12.8%      |
| YTD Dec FY 1         | 3                                    |        |                        |                  |            |
| Revenue <sup>①</sup> | 16,496                               | 8,158  | 24,655                 | -                | 24,695     |
|                      |                                      |        |                        |                  |            |
| EBITDA               | 3,987                                | 221    | 4,208                  | -                | 4,208      |
| margin (%)           | 24.2%                                | 2.7%   | 17.1%                  |                  | 17.0%      |
|                      | 0.000                                |        | o 111                  |                  | o          |
| EBIT                 | 3,260                                | 151    | 3,411                  | -                | 3,411      |
| margin (%)           | 19.8%                                | 1.9%   | 13.8%                  |                  | 13.8%      |
| YoY Growth           |                                      |        |                        |                  |            |
| Revenue              | 10.9%                                | 22.6%  | 14.8%                  | -                | 16.0%      |
| EBITDA               | 12.4%                                | 46.4%  | 14.2%                  | -                | 10.2%      |
| EBIT                 | 13.1%                                | 62.7%  | 15.3%                  | -                | 7.8%       |

### Key Highlights

- Existing Health Care Services LFL (like for like) revenue growth at 11%
- Existing Health Care Services EBITDA grew 12.4% from Rs 3,987 mn in YTD Dec FY13 to Rs 4,482 mn in YTD Dec FY14. EBITDA margins expanded by 33 bps from 24.2% in YTD Dec FY13 to 24.5% in YTD Dec FY14.
- New Hospitals (Vanagaram , Jayanagar & Trichy) are still in initial stages of operations and have an operating loss of Rs 168 mn in YTD Dec FY14

<sup>①</sup> Chennai Clinics have been transferred to AHLL effective Q2FY13 and has been excluded from HCS (Existing) in YTD Dec FY13 for like to like comparison However Total Standalone includes the same in line with Financials



# **Standalone Segment-wise Performance – (3/3)**

|   |             |             |          | YTD Dec      | YTD Dec      |          |   |
|---|-------------|-------------|----------|--------------|--------------|----------|---|
|   | Q3 FY 13    | Q3 FY 14    | yoy (%)  | FY 13        | FY 14        | yoy (%)  |   |
| Revenues from each segment                                  |             |             |          |              |              |          | 1 |
| Heathcare Services *  | 5,653       | 6,363       | 12.6%    | 16,540       | 18,637       | 12.7%    |   |
| Stand-alone Pharmacy  | 2,905       | 3,571       | 22.9%    | 8,158        | 10,000       | 22.6%    |   |
| Other Income  | 80          | 38          |          | 265          | 154          |          |   |
| Total   | 8,638       | 9,972       | 15.4%    | 24,963       | 28,791       | 15.3%    |   |
| Less: Intersegmental Revenue                                | 0           | 1           |          | 4            | 2            |          | 1 |
| Net Revenues (incl. other income)                           | 8,638       | 9,972       | 15.4%    | 24,960       | 28,789       | 15.3%    |   |
|   |             |             |          |              |              |          |   |
| Profit before Tax & Interest (EBIT)<br>Heathcare Services * | 1 101       | 4 4 4 7     | 1 10/    | 2 260        | 2 422        | E 20/    |   |
|   | 1,134<br>55 | 1,147<br>96 | 1.1%     | 3,260<br>151 | 3,433<br>246 | 5.3%     |   |
| Stand-alone Pharmacy<br>Other Income                        | 55<br>80    | 90<br>38    |          | 265          | 240<br>154   |          |   |
| Total EBIT (incl. other income)                             | 1,269       | 1,281       | 1.0%     | 3,676        | 3,833        | 4.3%     | 1 |
|   | 1,203       | 1,201       | 1.070    | 3,070        | 5,055        | 4.570    | 1 |
| Profit before Tax & Interest (EBIT) margins                 |             |             |          |              |              |          |   |
| Heathcare Services *  | 20.1%       | 18.0%       |          | 19.7%        | 18.4%        |          |   |
| Stand-alone Pharmacy  | 1.9%        | 2.7%        |          | 1.9%         | 2.5%         |          |   |
| Total EBIT margin (incl. other income)                      | 14.7%       | 12.8%       | -184 bps | 14.7%        | 13.3%        | -141 bps |   |
|   |             |             |          |              |              |          |   |
| Interest Expense  | 193         | 231         |          | 518          | 661          |          |   |
|   |             |             |          |              |              |          | 4 |
| Profit Before Tax   | 1,076       | 1,050       | -2.4%    | 3,158        | 3,172        | 0.4%     |   |
|   |             |             |          | 00.004       | 00.007       |          |   |
| Capital Employed Healthcare services                        |             |             |          | 23,924       | 29,937       |          |   |
| Healthcare services - ROCE (Annualized)                     |             |             |          | 18.17%       | 15.29%       |          |   |

# Key Highlights Revenues at Rs. 28,789 mio, 15.3% yoy growth. Healthcare services Revenues at Rs. 18,637 mio, 12.7% yoy growth

Standalone pharmacies Revenues at Rs. 10,000 mio, 22.6% yoy growth. EBITDA of Stand alone pharmacies stood at Rs. 323 mio from Rs. 221 mio in YTD Dec FY13.

New Hospitals (Vanagaram Jayanagar & Trichy) capital employed of Rs 3,341 mn yet to begin contributing to ROCE.

Previous year figures have been reworked/regrouped /rearranged and reclassified wherever necessary to conform to the requirement of revised Schedule VI format

\* Healthcare Services consists of Hospitals, Hospital Based Pharmacies and Consulting.

<sup>①</sup>Chennai Clinics have been transferred to AHLL effective Q2FY13. However YTD Dec FY13 includes the same in line with Financials



# <u>₹ Mio</u>

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# **Consolidated Financial Performance** (Unaudited Management Estimates) – Total - (1/2)

### ₹ Mio

|  |                        |                         |                         | YTD Dec                   | YTD Dec                   |                         |  |
|--|------------------------|-------------------------|-------------------------|---------------------------|---------------------------|-------------------------|--|
|  | Q3 FY 13               | Q3 FY 14                | yoy (%)                 | FY 13                     | FY 14                     | <u>yoy (%)</u>          | Key Highlights   |
| Income from Operations<br>Add: Share of JVs<br>Total Revenues                          | 9,131<br>600<br>9,731  | 10,611<br>677<br>11,288 | 16.2%<br>12.8%<br>16.0% | 26,310<br>1,759<br>28,069 | 30,611<br>2,005<br>32,616 | 16.4%<br>13.9%<br>16.2% | <ul> <li>Revenue growth of 16.2% from<br/>Rs. 28,069 mio in YTD Dec<br/>FY13 to Rs. 32,616 mio in YTD</li> </ul> |
| EBITDA<br>margin (%)   | 1,578<br>16.2%         | 1,724<br>15.3%          | 9.2%<br>-95 bps         | 4,678<br>16.7%            | 5,117<br>15.7%            | 9.4%<br>-98 bps         | <ul> <li>Dec FY14 .</li> <li>Consolidated EBITDA grew by 9.4% aided by expansion in</li> </ul>                   |
| EBIT<br>margin (%)   | 1,217<br>12.5%         | 1,286<br>11.4%          | 5.6%<br>-112 bps        | 3,637<br>13.0%            | 3,843<br>11.8%            | 5.7%<br>-118 bps        | Healthcare services EBITDA,<br>improved EBITDA contribution<br>by SAPs   |
| Profit After Tax<br>Total Debt<br>Cash & Cash equivalents (includes invest             | 746<br>tment in liquid | 778<br>d funds)         | 4.3%                    | 2,351                     | 2,450<br>15,508<br>5,331  | 4.2%                    | Consolidated PAT grew 4.2%<br>from Rs. 2,351mio in YTD Dec<br>FY13 to Rs. 2,450 mio in YTD<br>Dec FY14.          |
| <b>Standalone financials</b><br>Total Debt<br>Cash & Cash equivalents (includes invest | tment in liquic        | l funds)                |                         |                           | 12,361<br>4,966           |                         |  |

Previous year figures have been reworked/regrouped /rearranged and reclassified wherever necessary to conform to the requirement of revised Schedule VI format Apollo Health Street (divested) financials have not been considered in the Consolidated financials in YTD Dec FY13 for LFL (like for like) comparison

• Basis of consolidation in the Appendix (page 22)

• JVs include Ahmedabad-50%, Kolkata-50%, PET CT - 50%, Apollo Munich – 10.23%, Quintiles – 40%, Apollo Lavasa – 34.66% and Future Parking Pvt Ltd – 49%



# **Consolidated Financial Performance – Existing & New Breakup - (2/2)**

### <u>₹ Mio</u>

|            | Total<br>Healthcare<br>serv |        | New       |        | AHLL (incl |        |
|------------|-----------------------------|--------|-----------|--------|------------|--------|
|            | (Existing)                  | SAP    | Hospitals | Munich | Cradle)    | Consol |
| YTD Dec FY | 14                          |        |           |        |            |        |
| Revenue    | 21,320                      | 10,000 | 338       | 442    | 517        | 32,616 |
| EBITDA     | 5,105                       | 323    | (168)     | (19)   | (125)      | 5,117  |
| margin (%) | 23.9%                       | 3.2%   |           |        |            | 15.7%  |
| EBIT       | 4,065                       | 246    | (255)     | (24)   | (189)      | 3,843  |
| margin (%) | 19.1%                       | 2.5%   |           |        |            | 11.8%  |
| YTD Dec FY |                             |        |           |        |            |        |
| Revenue    | 19,145                      | 8,158  | -         | 366    | 401        | 28,069 |
|            |                             |        |           |        | ()         |        |
| EBITDA     | 4,486                       | 221    | -         | 1      | (30)       | 4,678  |
| margin (%) | 23.4%                       | 2.7%   |           |        |            | 16.7%  |
| EBIT       | 3,561                       | 151    | -         | (6)    | (69)       | 3,637  |
| margin (%) | 18.6%                       | 1.9%   |           |        |            | 13.0%  |
| YoY Growth |                             |        |           |        |            |        |
| Revenue    | 11.4%                       | 22.6%  |           | 20.8%  | 28.9%      | 16.2%  |
| EBITDA     | 13.8%                       | 46.4%  |           |        |            | 9.4%   |
| EBIT       | 14.2%                       | 62.7%  |           |        |            | 5.7%   |



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### **Operational Performance – Hospitals**

|  |                  |                  |                   |                  |                  | AHEL              | Stand            | alone             | Hospi             | tals             |                       |                   | l                |   |                   |
|--|------------------|------------------|-------------------|------------------|------------------|-------------------|------------------|-------------------|-------------------|------------------|-----------------------|-------------------|------------------|---|-------------------|
|  |                  | Total (5)        |                   | C                | Chennai cluster  |                   |                  | Hyderabad cluster |                   |                  | Others <sup>(1)</sup> |                   |                  | Significant subs/ JVs/ associates <sup>(2</sup> |                   |
| Particulars  | YTD Dec<br>FY 13 | YTD Dec<br>FY 14 | Growth yoy<br>(%) | YTD Dec<br>FY 13 | YTD Dec<br>FY 14 | Growth<br>yoy (%) | YTD Dec<br>FY 13 | YTD Dec<br>FY 14  | Growth<br>yoy (%) | YTD Dec<br>FY 13 | YTD Dec<br>FY 14      | Growth<br>yoy (%) | YTD Dec<br>FY 13 | YTD Dec<br>FY 14                                | Growth<br>yoy (%) |
| No. of Operating beds                                  | 5,332            | 5,732            |                   | 1,136            | 1,228            |                   | 930              | 930               |                   | 1,327            | 1,575                 |                   | 1,939            | 1,999   |                   |
| Inpatient volume                                       | 236,439          | 249,920          | 5.7%              | 55,183           | 57,336           | 3.9%              | 37,049           | 38,180            | 3.1%              | 54,755           | 59,064                | 7.9%              | 89,452           | 95,340  | 6.6%              |
| Outpatient volume (3)                                  | 796,708          | 849,473          | 6.6%              | 243,663          | 262,594          | 7.8%              | 107,145          | 112,388           | 4.9%              | 146,095          | 174,670               | 19.6%             | 299,805          | 299,821   | 0.0%              |
| Inpatient ALOS (days)                                  | 4.64             | 4.56             |                   | 4.41             | 4.36             |                   | 4.59             | 4.53              |                   | 5.06             | 5.06                  |                   | 4.55             | 4.37  |                   |
| Bed Occupancy Rate (%)                                 | 75%              | 72%              |                   | 78%              | 74%              |                   | 66%              | 68%               |                   | 76%              | 69%                   |                   | 76%              | 76%   |                   |
| Inpatient revenue (Rs mio)                             | NA               | NA               |                   | 5,661            | 6,280            | 10.9%             | 2,571            | 2,812             | 9.4%              | 2,756            | 3,373                 | 22.4%             | 7,992            | 8,881   | 11.1%             |
| Outpatient revenue (Rs mio)                            | NA               | NA               |                   | 1,798            | 2,044            | 13.7%             | 526              | 614               | 16.7%             | 469              | 603                   | 28.5%             | 1,419            | 1,646   | 16.0%             |
| ARPOB (Rs /day) (4)                                    | 21,434           | 23,366           | 9.0%              | 30,682           | 33,280           | 8.5%              | 18,213           | 19,827            | 8.9%              | 11,639           | 13,294                | 14.2%             | 23,144           | 25,251  | 9.1%              |
| Total Net Revenue (Rs mio) $^{\scriptscriptstyle (4)}$ | NA               | NA               |                   | 7,460            | 8,325            | 11.6%             | 3,097            | 3,427             | 10.6%             | 3,226            | 3,976                 | 23.3%             | 9,410            | 10,527  | 11.9%             |

### > Chennai & Hyderabad clusters

Chennai cluster witnessed growth in revenues driven by OP volumes, improvement in case mix and pricing.

Revenue growth of 10.6% in Hyderabad .Volume growth on focus COEs like Oncology , Neurology, and Transplants.

Focus on Increasing ARPOB through reduced ALOS, pricing and case-mix improvement.

Others – driving substantial growth (23.3%) – focus on Inpatient revenue growth (22.4%). 28.5% growth in OP Revenues driven by Volumes in Bhubaneswar, Bilaspur & Mysore.

> Significant Subsidiary / JV & Associates Hospitals - Revenue growth of 11.9%. Over 11% yoy growth in Kolkata and Ahmedabad.

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(1) Others include Madurai, Karur, Karaikudi, Trichy, Mysore, Vizag, Pune, Karimnagar, Bilaspur , Bhubaneswar and Jayanagar.

(2) Significant Hospital JVs/Subs/Associates are – Ahmedabad, Bangalore, Kolkata, Kakinada and Delhi (full revenues shown in table above).

(3) Outpatient volume represents New Registrations only. Chennai Cluster does not include OP Volumes of Clinics post transfer of Clinics to AHLL. YTD Dec FY13 numbers have been reclassified for like to like comparison. Chennai Daycare centre numbers are included in YTD Dec FY13 & YTD Dec FY14

(4) ARPOB and Net Revenue is net of doctor fees.

(5) Revenues under the head "Total" have not been provided as Consolidated actual results will differ from Total due to proportionate consolidation.

\* Inpatient volumes are based on discharges.

\*\* Previous year financial and operational numbers have been regrouped and reclassified wherever necessary to conform with current year classification and full year audited numb



<u>₹ Mio</u>

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- Update on non-hospital JVs



# **Operational Performance – Standalone Pharmacy**

|           |                   |                 |                 |         | YTD Dec | YTD Dec |                |
|-----------|-------------------|-----------------|-----------------|---------|---------|---------|----------------|
| Batch     | Particulars       | <u>Q3 FY 13</u> | <u>Q3 FY 14</u> | yoy %   | FY 13   | FY 14   | yoy %          |
| Upto FY   | No of Stores      | 461             | 437             |         | 461     | 437     |                |
| 2008      | Revenue/store     | 2.65            | 2.97            | 11.9%   | 7.69    | 8.60    | 11.8%          |
| Batch     | EBITDA /store     | 0.14            | 0.17            |         | 0.40    | 0.48    |                |
| Daterr    | EBITDA Margin %   | 5.4%            | 5.8%            | 36 bps  | 5.3%    | 5.6%    | 33 bps         |
|           |                   |                 |                 |         | ·       |         |                |
|           | No of Stores      | 205             | 196             |         | 205     | 196     |                |
| FY 2009   | Revenue/store     | 2.24            | 2.61            | 16.6%   | 6.47    | 7.45    | 15.3%          |
| Batch     | EBITDA /store     | 0.05            | 0.08            | 50.5%   | 0.15    | 0.21    | 39.7%          |
|           | EBITDA Margin %   | 2.3%            | 3.0%            | 68 bps  | 2.3%    | 2.8%    | 50 bps         |
|           |                   |                 |                 |         | ·       |         |                |
|           | No of Stores      | 193             | 186             |         | 193     | 186     |                |
| FY 2010   | Revenue/store     | 2.03            | 2.32            | 14.4%   | 5.78    | 6.70    | 16.0%          |
| Batch     | EBITDA /store     | 0.06            | 0.10            | 66.4%   | 0.17    | 0.27    | 64.5%          |
|           | EBITDA Margin %   | 3.1%            | 4.5%            | 139 bps | 2.9%    | 4.1%    | <u>121 bps</u> |
|           |                   |                 |                 |         |         |         |                |
|           | No of Stores      | 1,445           | 1,586           |         | 1,445   | 1,586   |                |
| Total     | Revenue/store     | 2.01            | 2.25            | 11.9%   | 5.64    | 6.30    | 11.7%          |
| TOLAI     | EBITDA /store     | 0.05            | 0.08            |         | 0.15    | 0.20    |                |
|           | EBITDA Margin %   | 2.7%            | 3.4%            |         | 2.7%    | 3.2%    | 51 bps         |
|           | Total Revenues    | 2,905           | 3,571           | 22.9%   | 8,158   | 10,000  | 22.6%          |
|           | EBITDA            | 78.1            | 122.3           |         | 221.0   | 323.4   |                |
|           | EBITDA Margin %   | 2.7%            | 3.4%            | 74 bps  | 2.7%    | 3.2%    | 53 bps         |
|           | mployed ( Rs Mio) |                 |                 |         | 3,023   | 3,336   |                |
| Capex (R  | s Mio)            |                 |                 |         | 135     | 161     |                |
| Total No. | of Employees      |                 |                 |         | 9,195   | 10,403  |                |

### <u>₹ Mio</u>

### **Key Highlights**

- Revenues at Rs. 10,000 mio, 22.6% yoy growth.
- EBITDA of Rs. 323 mio in YTD Dec FY14 as compared to Rs. 221 mio in YTD Dec FY13

EBITDA margins of FY 2007 batch of stores (most mature) at 6.1%.

Gross stores added 35 and stores closed 9 during this quarter. Net addition of 83 stores in the nine months. No. of stores as on 31<sup>st</sup> Dec 2013 is 1,586.

> LFL (Like-for-like) Revenue per store growth for pre FY2008 batch of stores is 11.8% (yoy) and FY 2009 batch is 15.3% (yoy).



- Highlights
- Standalone Financial Performance
- Consolidated Financial Performance
- Operational Performance Hospitals
- Operational Performance Standalone Pharmacy
- Update on Projects
- Update on non-hospital JVs



# Key Hospital Expansion Plan & Update on Execution

|                          |      |                  |            | Total                     | AHEL's           |   | Strategy for Expansion  |
|--------------------------|------|------------------|------------|---------------------------|------------------|---|---|
|                          |      |                  |            | Estimated<br>Project Cost | Share of<br>Cost |   |   |
| Location                 | CoD* | Type of Hospital | No of Beds | (Rs.mio)                  | (Rs.mio)         | • | Focus on owned hospitals  |
| Mumbai Cluster           |      |                  |            |                           |                  |   | <ul> <li>Plan to add 12 hospitals from the current 39</li> </ul>  |
| Navi Mumbai              | FY15 | Super Specialty  | 350        | 4,374                     | 4,374            |   | <ul> <li>Plan to add 2,310 beds to the current 6,600</li> </ul>   |
| Byculla, Mumbai          | FY17 | Super Specialty  | 300        | 1,400                     | 1,400            |   |   |
| Sub Total                |      |                  | 650        | 5,774                     | 5,774            |   |   |
| Chennai Cluster          |      |                  |            |                           |                  |   | 2 prended entreach towards expansion  |
| Chennai-Main (Expansion) | FY15 | Super Specialty  | 30         | 100                       | 100              | • | 3 pronged approach towards expansion  |
| MLCP                     | FY15 |                  | -          | 370                       | 83               |   | <ul> <li>Expansion of beds and facilities / units in existing clusters</li> </ul>   |
| Women & Child (ACH)      | FY15 | Super Specialty  | 60         | 740                       | 740              |   | <ul> <li>Address increasing demand and focus on key specialties</li> </ul>  |
| Women & Child (OMR)      | FY14 | Super Specialty  | 45         | 316                       | 316              |   | <ul> <li>Become dominant healthcare provider in key<br/>locations</li> </ul>  |
| OMR                      | FY15 | Multi Specialty  | 170        | 1,230                     | 1,230            |   |   |
| South Chennai            | FY17 | Super Specialty  | 175        | 2,000                     | 2,000            |   | <ul> <li>New hospitals in metros and large cities with no existing<br/>presence – reaching to wider urban population</li> </ul>       |
| Proton                   | FY17 |                  |            | 4,200                     | 4,200            |   | <ul> <li>Expansion in tier II and tier III cities through REACH</li> </ul>  |
| Sub Total                |      |                  | 480        | 8,956                     | 8,669            |   | hospitals, garnering first mover advantage and leveraging   |
| REACH                    |      |                  |            |                           |                  |   | strong brand  |
| Nashik                   | FY14 | REACH            | 125        | 761                       | 761              |   | • Operational REACH hospitals in Karimnagar, Karur,   |
| Nellore                  | FY14 | REACH            | 200        | 1,095                     | 1,095            |   | Karaikudi, ASH Vanagaram and Trichy   |
| Sub Total                |      |                  | 325        | 1,856                     | 1,856            |   | <ul> <li>Two REACH hospitals coming up in Nellore and</li> </ul>  |
| Others                   |      |                  |            |                           |                  |   | Nashik  |
| Patna                    | FY16 | Super Specialty  | 240        | 2,000                     | 2,000            |   |   |
| Vizag                    | FY15 | Super Specialty  | 250        | 1,494                     | 1,494            | • | Funding   |
| North Bangalore          | FY15 | Super Specialty  | 180        | 770                       | 770              |   | -   |
| Indore                   | FY15 | Super Specialty  | 185        | 668                       | 668              |   | <ul> <li>As at Dec 31, 2013 Apollo has already invested Rs.</li> <li>6,167 mio of the Rs. 21,231 mio of its share of total</li> </ul> |
| Sub Total                |      |                  | 855        | 4,932                     | 4,932            |   | capex   |
| Total                    |      |                  | 2,310      | 21,518                    | 21,231           |   |   |



\*Expected date of completion

- Highlights
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### Apollo Munich Health Insurance Co Ltd

|                  |          |          |                | YTD Dec | YTD Dec |                |
|------------------|----------|----------|----------------|---------|---------|----------------|
| Particulars      | Q3 FY 13 | Q3 FY 14 | <u>yoy (%)</u> | FY 13   | FY 14   | <u>yoy (%)</u> |
|                  |          |          |                |         |         |                |
| Total Income     | 1,249    | 1,455    | 16.5%          | 3,500   | 4,319   | 23.4%          |
|                  | (40)     |          |                | 0       | (400)   |                |
| EBITDA           | (18)     | (144)    |                | 6       | (190)   |                |
| Profit after Tax | (39)     | (159)    |                | (56)    | (234)   |                |

During YTD Dec FY14, the company achieved a Gross Written Premium (GWP) of Rs. 3,729 mio against a GWP of Rs. 3,591 mio in YTD Dec FY13.

₹ Mio

- EBITDA loss of Rs. 190 mio in YTD Dec FY14 as compared to a positive EBITDA of Rs. 6 mio in YTD Dec FY13
- PAT loss of Rs. 234 mio in YTD Dec FY14 in comparison to a loss of Rs 56 mio in YTD Dec FY13.
- The incurred claim loss ratio was at 66.5% in YTD Dec FY14
- The Assets under Management stood at Rs. 4,947 mio as on Dec 31, 2013.
- The Company now has 52 offices across the country.

Previous year figures have been reworked/ regrouped /rearranged and reclassified wherever necessary to conform to the requirement of revised Schedule VI format



# **Q & A**



# **Appendix: Basis of Consolidation**

| AHEL Standalone                                   | Location     | Description           |                |
|---|--------------|-----------------------|----------------|
| Chennai Main                                      | Chennai      | Hospital              |                |
| ASH - Chennai                                     | Chennai      | Hospital              |                |
| Tondiarpet - Chennai                              | Chennai      | Hospital              |                |
| FirstMed - Chennai                                | Chennai      | Hospital              |                |
| Apollo Children's Hospital                        | Chennai      | Hospital              |                |
| Apollo Specialty, Vanagaram                       | Chennai      | Hospital              |                |
| Madurai   | Madurai      | Hospital              |                |
| Karur   | Karur        | Hospital              |                |
| Karaikudi   | Karaikudi    | Hospital              |                |
| Trichy  | Trichy       | Hospital              |                |
| Hyderabad   | Hyderabad    | Hospital              |                |
| Bilaspur  | Bilaspur     | Hospital              |                |
| Mysore  | Mysore       | Hospital              |                |
| Vizag   | Vizag        | Hospital              |                |
| Pune  | Pune         | Hospital              |                |
| Karim Nagar                                       | Karim Nagar  | Hospital              |                |
| Bhubaneswar                                       | Bhubaneswar  | Hospital              |                |
| Jayanagar   | Bangalore    | Hospital              |                |
| ouy unugui  | Bangaloro    | lioopital             |                |
| Subsidiaries                                      |              |                       | AHEL Ownership |
| Samudra Healthcare Enterprises Ltd.               | Kakinada     | Hospital              | 100.0%         |
| Apollo Hospitals (UK) Ltd                         | UK           | Hospital              | 100.0%         |
| Imperial Hospital and Research Centre Ltd.        | Bangalore    | Hospital              | 85.8%          |
| Pinakini Hospitals Ltd.                           | Nellore      | Hospital              | 74.9%          |
| Unique Home Healthcare Limited                    | Chennai      | Paramedical Services  | 100.0%         |
| Apollo Health and Lifestyle Ltd.                  | Hyderabad    | Apollo Clinics        | 100.0%         |
| AB Medical Centres Limited                        | Chennai      | Infrastructure        | 100.0%         |
| Apollo Cosmetic Surgical Centre Pvt Ltd           | Chennai      | Cosmetic Surgery      | 69.4%          |
| Alliance Medicorp (India) Ltd                     | Mumbai       | Hospital              | 51.0%          |
| Western Hospitals Corporation Pvt Ltd             | Belapur      | Hospital              | 100.0%         |
| Sapien Bioscienses Pvt Ltd                        | Hyderabad    | Biobanking tissues    | 70.0%          |
| Saplen Dioscienses i w Eld                        | riyderabad   | Diobanking tissues    | 70.078         |
| JVs   |              |                       |                |
| Apollo Hospitals International Ltd.               | Ahmedabad    | Hospital              | 50.0%          |
| Apollo Gleneagles Hospitals Ltd.                  | Kolkata      | Hospital              | 50.0%          |
| Apollo Gleneagles PET-CT Pvt. Ltd.                | Hyderabad    | Hospital              | 50.0%          |
| Apollo Munich Health Insurance Company Ltd        | ,            | Health Insurance      | 10.2%          |
| Quintiles Phase One Clinical Trials India Pvt Ltd |              | Clinical Trial        | 40.0%          |
| Apollo Lavasa Health Corporation Ltd              | Maharashtra  | Hospital              | 34.7%          |
| Future Parking Pvt Ltd                            | Chennai      | Infrastructure        | 49.0%          |
|   | Orienna      | Imastracture          | 43.070         |
| Associates  |              |                       |                |
| Indraprastha Medical Corporation Ltd.             | Delhi, Noida | Hospital              | 22.0%          |
| Family Health Plan Ltd.                           | ,            | TPA, Health Insurance | 49.0%          |
| Stemcyte India Therapautics Pvt Ltd               | Ahmedabad    | Stemcell Banking      | 24.5%          |
|   |              |                       | 21.070         |



# Hospitals – Understanding Key Operating Metrics

|                | Description                                      | Formula / Calculation  | Key Driver   |
|----------------|--|--|--|
| Operating Beds | <ul> <li>Number of operating<br/>beds</li> </ul> |  | <ul><li>Project execution</li><li>Capital Expenditure</li></ul>  |
| ×              |  |  |  |
| Occupancy      | In-patient Bed Days                              | <ul> <li>In-patient Bed Days<br/>Billed</li> </ul>   | <ul> <li>Brand</li> <li>Doctor reputation</li> <li>Quality of outcomes</li> </ul>  |
| ×              |  |  | <ul> <li>Competition</li> </ul>  |
| AvLOS          | Average Length of Stay<br>per In-patient         | In-Patient Bed Days /<br>In-Patient Admissions   | <ul> <li>Case-Mix / Type of procedures</li> <li>Leverage technology and quality of clinical care to shorten stay</li> </ul>  |
| ×              |  |  |  |
| ARPOB / day    | Average Revenue Per<br>Occupied Bed Day          | <ul> <li>(IP Revenue<sup>1</sup> + OP<br/>Revenue + Hospital<br/>Based Pharmacy</li> </ul> | <ul> <li>Case-Mix / Type of procedures</li> <li>Better utilization of operational<br/>theatres, medical equipment</li> </ul> |
| ×              |  | Revenue) /<br>IP Bed Days  | Pricing  |
| Contribution   | Contribution                                     | Revenue – Variable<br>costs  | <ul><li>Purchasing efficiency</li><li>Operating efficiency</li></ul>   |

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