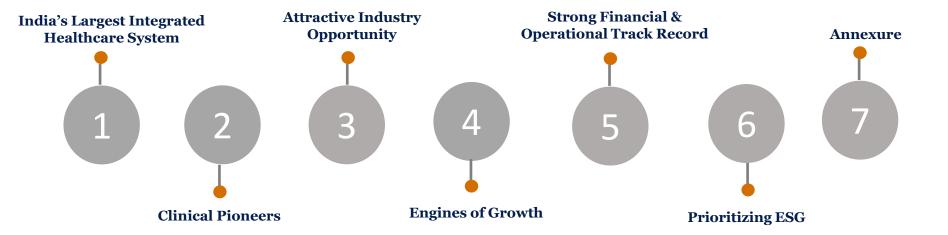
Apollo Hospitals Enterprise Limited

Investor Presentation December 2022











India's Largest Integrated Healthcare System



Transforming Healthcare delivery In India: Over 35 Years of legacy





Largest Hospital Chain in India

71 hospitals 10,000+ beds 10,000+ doctors >1.4x second largest Indian hospital chain⁽¹⁾



Created

Largest Offline

Pharmacy in India

5,000+ stores in 1100+ cities >2x second largest Indian pharmacy⁽²⁾ 200mn+ transactions p. a.

Created

3rd Largest Private Health Insurer in India

Fastest insurer to reach break- even point Sold to HDFC 3 years back

Created

India's Leading Retail Healthcare Network

291 primary clinics, 104 dental clinics, 53 sugar clinics, 25 birthing centers, 109 dialysis centers, 22 surgery centers, 1499 diagnostic collection centers



Created Unmatched Capabilities in Offline Healthcare Delivery

Any other player trying to replicate will take many years and huge investments, without guaranteed success



Created Apollo Brand

Synonymous with quality and trust – most important factors in healthcare in India – while transcending healthcare delivery formats



Inimitable Consumer Insights

The Group understands consumer dynamics very well, having successfully created multiple consumer-centric healthcare businesses



Created Significant Shareholder Value

6x market valuation in last 10 years for listed AHEL; new businesses added to AHEL have contributed significant value



Successful Partnerships

Worked successfully with several partners, including Munich Reinsurance, IHH, General Atlantic, Mitsui, among others on a long term basis



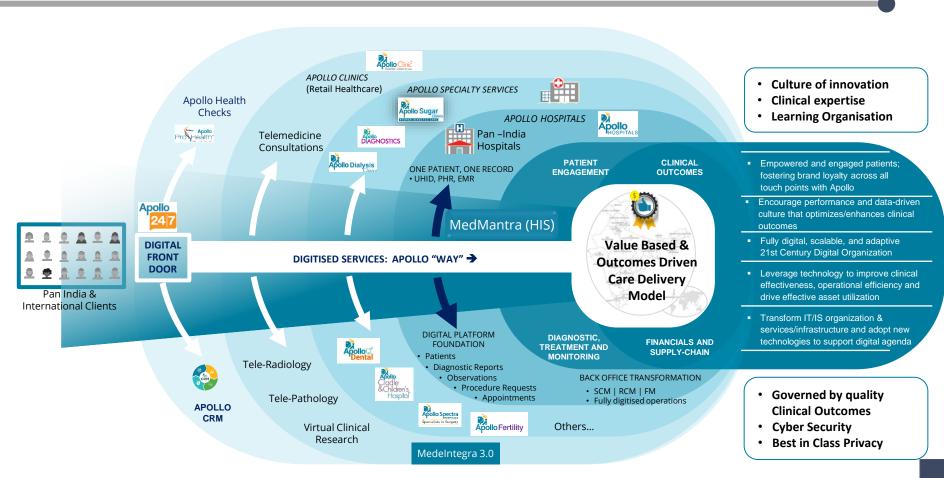
Numerous Awards for Achievements

Dr. Prathap Reddy, Founder Chairman, has been conferred 'Padma Vibhushan', India's second highest civilian award for significant contribution to India healthcare



India's Largest Integrated Health System







Largest Pan-India Hospital Chain



	Hospitals	Capacity Beds	Operational beds
Owned Sub & JVs	43	8,534	7,855
Managed	5	851	851
Total (a)	48	9,385	8,706
AHLL (b)	23	621	621
AHEL (a+b)	71	10,006	9,327

Healthy mix by vintage (owned hospitals)

	Hospitals	Capacity Beds	Operational beds	Occupancy
Mature	29	5,794	5,471	66%
New	14	2,740	2,384	61%
HCS Total (excl Managed)	43	8,534	7,855	64%





Not included above:- Kerala (1 Managed Hospital with 300 beds); Outside India (1 Managed Hospital with 20 beds).

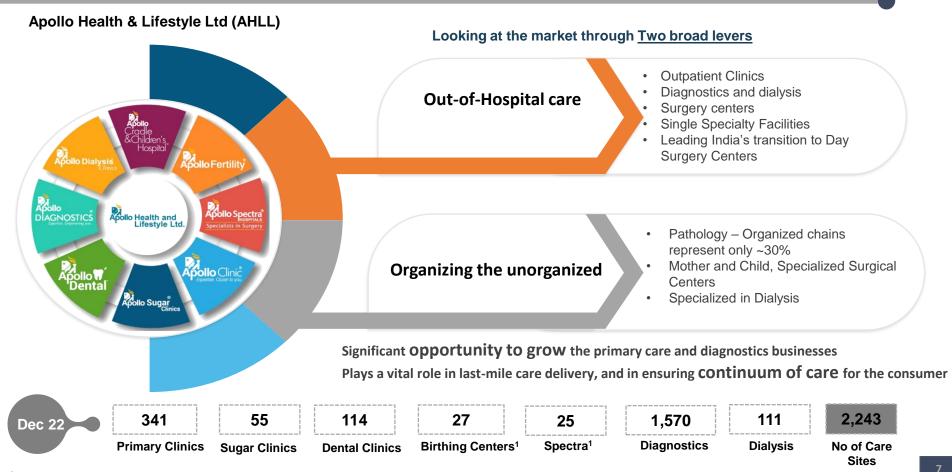


Includes Hospitals, AHLL and Managed



Transforming Retail Health through access and convenience









Largest Omni-Channel Digital Health Offering









~7 Lakh+

Registrations Daily Active Users



~6,300+ **Doctors**



Daily Consultation Virtual Doctor Consultation



Daily Medicine orders Online Medicine delivery 35000+



Online Diagnostic Booking

Daily sample collections ~1500



Patient e-health records



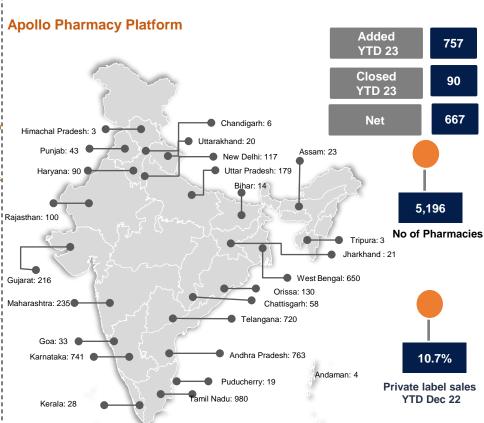
Condition management



Well-being companion



Health Insurance



Highlights Q2FY23



Healthcare **Services** (Hospitals)



43 Owned 5 Managed Hospitals



Managed

Beds





INR 51.482/ day ARPOB1



136,992 In-patients

Revenue

EBITDA

₹ 21,944 Mio 52%

Rev

Rev

Share

Share

₹ 5,428 Mio 24.7%

Diagnostics & Retail Health



23 **Ambulatory** care & Birthing Centers



621

Beds

1.500 +

Diagnostics

Centers





Clinics



Dialysis

Centers



114 Dental **Centers**

₹ 3,114 Mio

7%

₹ 255 Mio

8.2% Margin

Margin

Digital Health & Pharmacy Distribution



5.196 **Outlets**



11.03% Private label sales



~23 mm Registered users



~6.300+ **Doctors**

₹ 17,578 Mio



₹ 1,395 Mio excl 247 & ESOP Cost

Margin

24/7 cost ₹ (1,745) Mio ! ESOP ₹ (280) Mio





Clinical pioneers bringing in tectonic shifts in the healthcare industry



Bringing in Latest Technologies First



18 Robotic surgical systems

Among the first to adopt robotic precision in minimally invasive surgery

Largest minimally invasive program in the country



Diagnostics

First MRI, CT, Pet CT in India Genome testing – Blood test for early detection of Breast Cancer



G4 Cyber-knife

Asia Pacific's most advanced Cyber Knife® launched at Apollo Cancer Centres, Chennai



Proton therapy for cancer



640 slice CT

First in South East Asia. 150 bedded Comprehensive Cancer Care Centre

640 slice dynamic multidetector CT scanner, used in heart, brain and whole body scanning

Remote Healthcare

Providing access to quality healthcare for underserved, both in Urban and Rural geographies in India & Abroad

FY22 Volumes

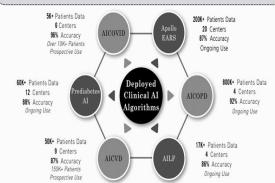


Tele-consults 4,52,005

Fundus Checks 2,23,334



Predictive Diagnostics and Healthcare using Al



Partnership with.....



Microsoft to develop and deploy new AI and machine learning models to predict patient risk for heart disease

Google India to launch 'Symptom Search'.

We have worked on the Design, Development of AI based Application Programming Interface for providing information by means of Clinical Decision Support for Cardiovascular, Prediabetes and Diabetes, Liver Fibrosis, Empirical Antibiotic Recommendation and acute exacerbation of COPD

& Asthma

Software as Medical Device - ISO 13485 : 2016 - MD 763515 - First Hospital Based Al Systems to be Certified

11







Medically Known for Clinical Excellence

- COEs
- Outcomes
- Quality-Systems & Protocols
- · Leading in Technology

Clinical excellence



Patient Care Through Service Excellence

- Patient Care Plan





Clinician Engagement

ACP – Medical Community

Best places to work

excellence The Apollo Family





Value for Money

- · Case Mix
 - Communication of Value
- Resource utilization

- Ward as a unit
- Continuum of Care

Innovation

Volumes Revenue Costs **Margins Fact Based** AOP & 100% **Team** Focus on the Data - Led **Tool Kits** Community **Delivery** Spirit How we **Discussions** Work Respect, **Continuous** What we **Preventive** Life is Research & Reward & Learning & Believe in Healthcare **Priceless** Innovation Recognition Development



World Class Outcomes driven by Systems and Protocols



Apollo Hospitals Group aims at establishing the highest standards of clinical care and patient safety for all its hospitals irrespective of their location or size.

360° Service

Excellence

Apollo Quality Program

Multifaceted program measuring, compliance on Safety across various hospital interactions, Surgical safety, Medication safety, and the safety goals as per JCI, as well as patient satisfaction achieved by a highly empathetic service delivery system

to create – TLC moments

1000+ Service Standards

Yearly training and certification

Apollo Mortality Review

The mortality review in all Apollo
Hospital units is standardized with trigger
criteria, checklists, peer review processes
and mortality meeting formats. Formal,
structured review of deaths is conducted.

Apollo Clinical Excellence

Is a clinically balanced scorecard tracking complication rates, mortality rates, one-year survival rates and ALOS after major surgery and across Apollo CoE's benchmarked against the most appropriate indicator with the best-inclass indicator.

50 Indicators selected, updated on regular intervals

Apollo Nursing Excellence

Patient care and outcomes measured for effectiveness and quality of nursing services across all units, benchmarked against appropriate best-in-class reference units such as JCI, NABH, NCBI and British Journal of Anaesthesia.



Expertise driven by Academics & Research



Campus Education 11 Nursing schools in India AIMSR, Hyderabad AIMSR, Chittoor 1 Nursing school in Bhutan The Apollo University, Chittoor College of Physiotherapy Apollo Buckingham Campus, Healthcare management

International **Adjunct Professor** 39

Adjunct Tutor Professor 178 168

Apollo Radiology, Royal College of Radiologists and Health Education England Earn, Learn and Return

Diplomate National Board



45 Specialties

19 centers

8% of India's National **Board Trainees**

> **Global Workforce Development**

Skilling & Upskilling



Transforming the skill landscape In partnership with The

National Skill Development Corporation (NSDC)

21 centres

260,000 healthcare workers

Medvarsity



Asia's Largest Healthcare Ed Tech

500.000 professionals trained 192 countries

200 clinical and management courses for doctors, nurses

and general management personnel

1250+ clinical studies

22 operational sites

Consortium (INSACOG)

178 Clinical trial currently

28 Covid-19 clinical studies

Indian SARS-CoV-2 Genomics

Apollo Med Skills



Apollo Medicine



The official journal of Apollo **Hospitals Group**

Wolters Kluwer

Quarterly since September 2004 Indexed with Directory of Open Access Journals (DOAJ)

Registered with 11 partners

50% increase in page views and downloads

Published Papers



3rd highest publications from India on Pubmed: after PGIMER and AIIMS.

2nd highest

publications on COVID in India: after AIIMS and

ahead of PGIMER

Apollo Research & **Innovations**



And Research Foundation

(AHERF)

SAPIEN Biosciences Bio Banking **Apollo Hospitals Educational**

48 projects

21 collaborators

AIMSR: Apollo Institute of Medical Sciences and Research | AIIMS: All India Institute of Medical Sciences | PGIMER: Post Graduate Institute of Medical Education & Research



Resulting in Higher Clinical Volumes







8



32

Pioneering in cutting edge treatment



First liver transplant



First simultaneous Kidney-Pancreas transplant



First combined kidney & Liver transplant



First bilateral Minimally Invasive Knee Replacement

FY22



7,700+

Heart Surgeries



29,000+

Neuroscience Discharges



1,200+

Transplant²



6,400+

/G

2,31,000+

Joint Replacements

Radiotherapy Fractions



250+

Bone Marrow Transplant



1,300+

Robotic Surgeries (DA Vinci)

²includes Kidney and Liver





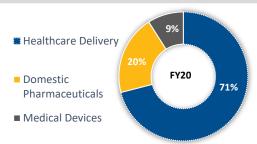


Hugely Under-Penetrated Market with Attractive Dynamics



Private sector players are well-positioned to leverage opportunity given low contribution of government spending

Growing Indian Healthcare Delivery Industry

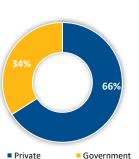


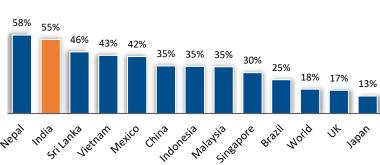
The healthcare delivery industry has grown at CAGR of 11-13% over FY16-21E and is expected to reach INR 7.7trn by fiscal 2025 (CAGR of 15-17%)

Public healthcare expenditure low, with private sector accounting for bulk



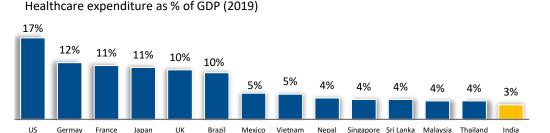
Out-of-pocket expenses as % of Healthcare expenditure



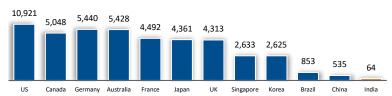


Source: CRISIL research March 22

India spends too little on its healthcare



Per capital healthcare expenditure in 2010-2019 (in \$)



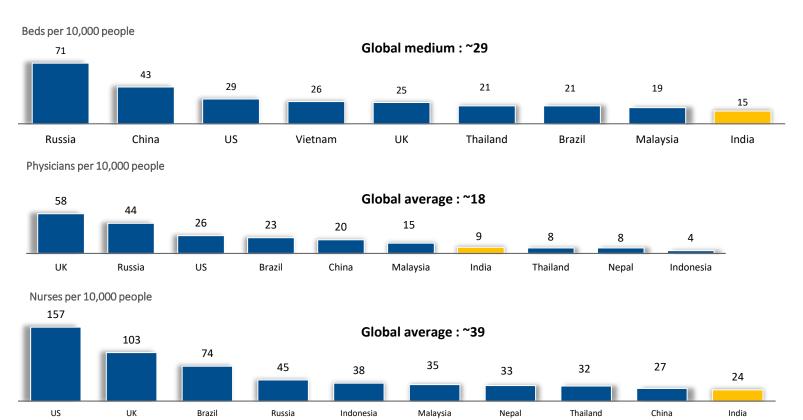
Source: CRISIL research March 22



Infrastructure lag provides strong growth tailwinds



India lags other developed and emerging economies in healthcare infrastructure



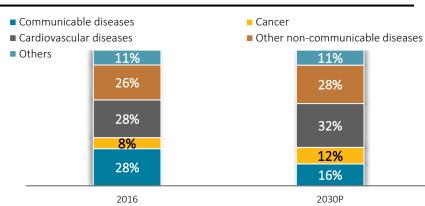


Rapid Demand Growth Driven by

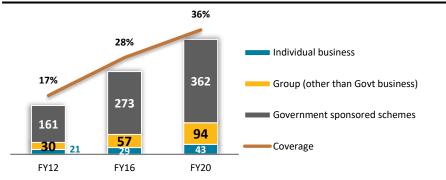




Non-communicable disease accounts for most number of deaths

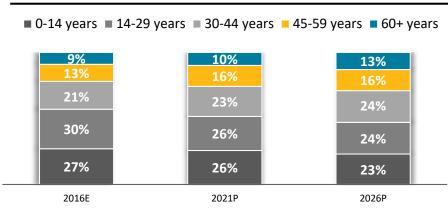


Growing health insurance penetration to propel demand

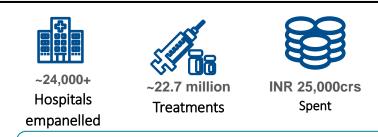


Higher health insurance penetration allows greater access to quality healthcare

Population in 60+ age group to grow faster



Pradhan Mantri Jan Arogya Yojana adds a demand impetus



Strategic partnerships to **spread awareness**, **technology** partnership and industry partnerships



"Heal in India" Global hub for medical and wellness tourism



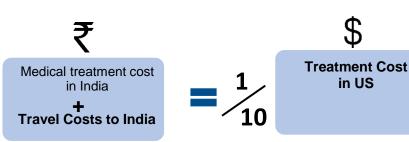


Heal in India initiative, aims to promote Medical Value Travel in the Country.

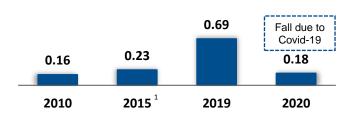
The medical tourism market valued at USD 6 billion in 2020 fiscal year is expected to double by 2026.

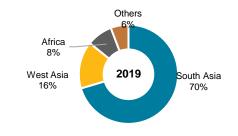
Growth in medical tourism expected primarily due to (i) **Technologically advanced** hospitals (ii) highly **skilled doctors**; (iii) **lower cost** of treatment and (iv) **e-medical** visas (v) **holistic wellness** - traditional healthcare therapies (Ayurveda & Yoga) combined with allopathic treatments

Treatments mostly sought after in India are high end treatments pertaining to complex ailments like heart surgery, knee implant, cosmetic surgery and dental care, due to the low costs of treatments in India



India is fast emerging as a major medical tourist destination





Ailments (US\$)	US	Korea	Singapore	Thailand	India
Hip replacement	50,000	14,120	12,000	7,879	7,000
Knee Replacement	50,000	19,800	13,000	12,297	6,200
Heart bypass	144,000	28,900	18,500	15,121	5,200
Angioplasty	57,000	15,200	13,000	3,788	3,300
Heart valve replacement	170,000	43,500	12,500	21,212	5,500
Dental implant	2,800	4,200	1,500	3,636	1,000

Source: CRISIL research March 2022

Note: 1 Includes medical visa and medical attendant visa

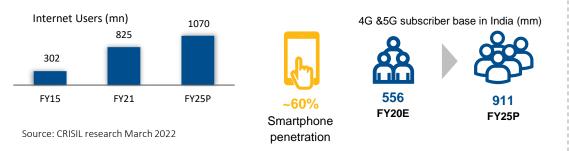


Increasing Digital Adoption will transform every sector including Healthcare

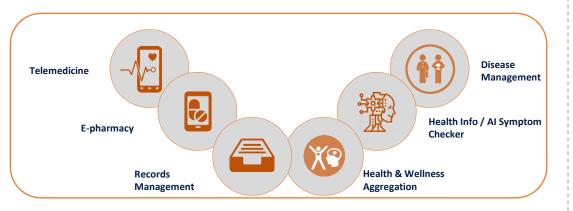


Data driven revolution in the country has led to a generation of digitally inclined consumer

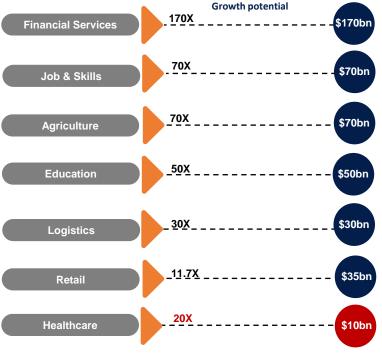
Robust internet subscribers' growth and Smartphone penetration......



aiding emergence of new technologies in Indian Healthcare



By 2025, Digital Will Transform India's Economy, Sector By Sector



McKinsey Global Institute 'Digital India' report March 2019

Circles denote economic value impact of digital initiatives in each sector (considering 2025







Optimize Hospital Occupancy through Enhanced COE focus and Payor mix



Mature Hospitals



29 Hospitals¹



Capacity Beds

Focus on Centers of Excellence with strong, clinically differentiated anchor specialties in each market



5,471 Operational Beds



Occupancy rate

Extend and expand our oncology presence both through specialization and exclusive oncology referral hospitals in the cluster



Set benchmark standards in clinical outcomes, technology and practices in select acute and tertiary care services (CONECT)





14 Hospitals¹



2,740 Capacity Beds



Further **Strengthen Clinical engagement** through sub speciality focus



2,384
Operational Beds



Occupancy rate



Drive Conscious consumption and Cost Efficiencies

Diagnostics

Focused on Diagnostics & Primary Care as the Next Growth Vector



Focus on taking Healthcare Closer to Communities

- Network expansion via various formats (varying by location) to bring quality healthcare services closer to communities and large residential settlements
- · Grow Condition Management, Concierge Services and Speciality Services eg. Sugar and Dental
- Enahnce service offerings and expand synergies with the Group Building in Continuum of Care models



Aim for Enhancing Market Share and complete pan-India expansion

- Market Saturation Market share consolidation in existing markets and expansion in high potential metro markets via organic/inorganic routes
- Full Stack Digital Player Apollo 24|7 as a partner Build digital capabilities and ensure seemless integration to adapt with changing consumer preferences for on-tap services
- Full Spectrum Pathology Expand technical capabilities and offer next-gen pathology servcies

Sustained growth with synergies to Apollo Ecosystem

- Cradle: Expansion in key markets across select metros to consolidate market share; Focus on building deeper capabilities for advanced pediatrics and comprehensive women's health
- Spectra: Dedicated CoEs for specialties like Urology, Laser aided surgery, Pain Management, Bariatrics; Enhancing the digital customer acquisition model via adoption of comprehensive CRM modules; Improve OT Utilization; Standardized Clinical Protocol
- Fertility: Implement international standard protocols, strong audits, benchmarked outcomes and clinically relevant technology. Expand through unique doctor engagement model which ensures long term association and viability in metros/tier 1 locations
- Dialysis: SIS H (Shop-in-Shop Hospitals) Models in Non-Apollo hospitals; Growth via PPP engagements.



HealthCo: Building Scale through Customer Centricity

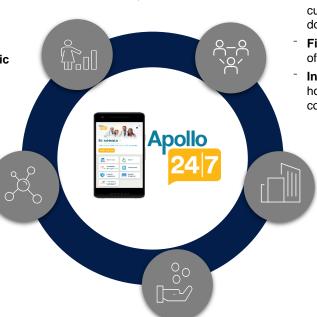


Revenue Growth

- Build Pharma AOV driving categories for specialty drugs, Private label
- Increase # of SKUs through bundling, personalized recommendation engine
- Building scalable solutions to help chronic users (8-10 Mn)
- Corporate programs through seamless value proposition

Monetizing PHR analytics and CIE

- Clinical Intelligence Engine (CIE) to empower doctors deliver better care and patients to access on-demand care
- Patient Health Records (PHR) to enable continuum of care; one of world's largest
 PHR systems with 80mn+ patient records



Customer Centricity

- Extensive market research focused on customer requirements (e.g., launch of doctor connect model
- First time right experience driven by ease of booking
- Industry leading delivery experience: 2 hours pharma delivery; 15 min doctor consults, 6 hours TAT for diagnostic reports

Cost Optimization

- Leverage scale and bring cost efficiencies; Reduce supply chain costs through efficient order allocation
- Build LTV; rationalize discounts, build price perception
- Milk more cross pollination

Leveraging on brand trust

India's **most trusted healthcare services brand**, known for clinical excellence and cutting-edge innovation







Strong Growth in Revenues across Businesses

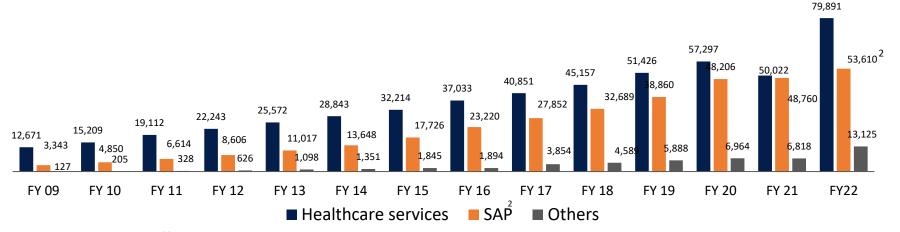


\$1.9 billion

Consolidated Revenue¹

FY13-FY22 16% CAGR (Consolidated Rev) FY13-FY22
15%
CAGR (HCS incl AHLL)

FY13-FY22
19%
CAGR (Pharmacy)²



Total Consolidated Revenues (1) (₹ Mn)

- Revenue is net of fees paid to fee-for-service consultants in Hospitals
- Revenues of Delhi is not consolidated under Ind AS due to joint control
 Others segment above includes AHLL & Apollo Munich till FY15 and post that only AHLL as Apollo Munich is not consolidated.

Source: Company audited financials



.....Aided by Strong Operating Metrics



In-patient Admissions ('000)



Average Length of Stay (Days)(2)

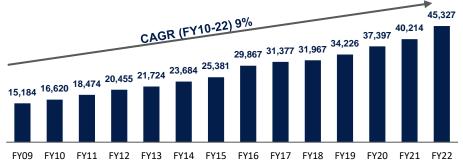


Bed Occupancy Rate⁽¹⁾ %

Operating Beds



Average Revenue Per Occupied Bed (3) ARPOB (₹/Day)



Note: All operating data for owned hospitals.

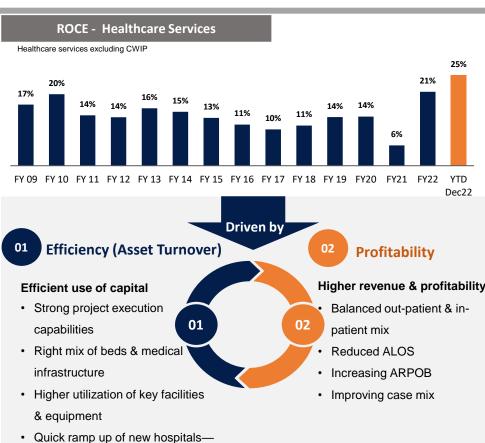
- (1) Bed Occupancy Rate: Total Occupied Bed Days/Total Operating Bed Days. Represents % of available hospital beds occupied by patients.
- (2) ALOS represents average number of days patients stay in our hospitals.
- (3) ARPOB (Net of doctor fees): Total Hospital Revenue/Patient Days (Total Occupancy in Numbers (Average Daily Census) x No of days).

Source: Company MIS reports

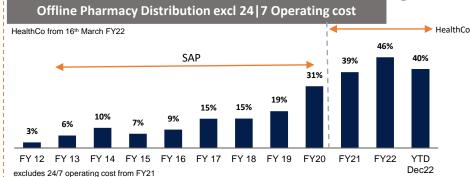


....and Healthy Return on Capital Employed





increasing patient flow & occupancy



Capital employed	ROCE
₹66,180	25.2%
₹11,756	40.4%
₹77,162	19.1%
	₹66,180 ₹11,756

¹ ROCE = EBIT of Offline Pharmacy Distribution / Capital Employed of Pharmacy Distribution ² Includes Capital Employed of : AHLL ₹2,434 mio & Apollo 24|7 (₹3,208) mio ; Excludes CWIP (₹5,658 mio towards new projects under development)

As on December 2022



Consolidated Financials Q3 FY23



₹ Mio		Healthcare Services	Diagnostics & Retail Health	Digital Health & Pharmacy Distribution	Consol
	Total Revenues	21,944	3,114	17,578	42,636
	EBITDA (Post Ind AS 116) (Pre 24 7 Cost)	5,428	255	1,395	7,078
	margin (%)	24.7%	8.2%	7.9%	16.6%
	24/7 Operating Cost			-1,745	-1,745
	ESOP(Non Cash expense)			-280	-280
	EBITDA (Post Ind AS 116)	5,428	255	-629	5,054
Q3 FY 23	margin (%)	24.7%	8.2%	-	11.9%
	EBIT	4,287	-25	-742	3,520
	margin (%)	19.5%	-	-	8.3%
	PBT	3,767	-102	-1,007	2,658
	PAT (Normalized for exceptional charge / write back)	2,644	-76	-997	1,570
	Less: Capital Gain Tax on Karapakkam Transfer				35
	PAT (Reported)				1,535
	Total Revenues	20.402	2 422	42.074	26 200
		20,183	3,132	13,074	36,389
	EBITDA (Post Ind AS 116) (Pre 24 7 Cost)	4,961	495	964	6,420
	margin (%)	24.6%	15.8%	7.4%	17.6%
	24/7 Operating Cost	4.054	405	-550	-550
Q3 FY 22	EBITDA (Post Ind AS 116)	4,961	495	414	5,870
	margin (%)	24.6%	15.8%	3.2%	16.1%
	EBIT	3,815	245	321	4,380
	margin (%)	18.9%	7.8%	2.5%	12.0%
	PBT	3,268	97	309	3,675
yoy o ul-	PAT (Reported)	2,011	72	201	2,284
YOY Growth		00/	40/	240/	470/
Revenue	advantary Defendants 4	9%	-1%	34%	17%
kevenue Excl Vac	ccination - Refer note 1	10%	9%		19%



¹Includes investments in liquid funds and FDs of Rs.6,072 mio

Note 1:

Covid Vaccination revenues in Q3 FY22

Hospitals: ₹ 203 mio
Clinics : ₹ 284 mio
Total : ₹ 487 mio

We had reported a 41% Revenue growth in Q3FY22 (previous year) in HCS aided by Covid and

Vaccination revenues. Adjusted for covid base effect comparable Y-o-Y growth in Revenues approx. 17%.



Consolidated Financials YTD Dec22



₹ Mio		Healthcare Services	Diagnostics & Retail Health	Digital Health & Pharmacy Distribution	Consol
	Total Revenues	64,823	9,227	49,053	123,103
	EBITDA (Post Ind AS 116) (Pre 24 7 Cost)	15,984	926	3,885	20,795
	margin (%)	24.7%	10.0%	7.9%	16.9%
	24/7 Operating Cost			-4,681	-4,681
	ESOP(Non Cash expense)			-500	-500
	EBITDA (Post Ind AS 116)	15,984	926	-1,296	15,615
YTD Dec 22	margin (%)	24.7%	10.0%	-	12.7%
	EBIT	12,508	166	-1,621	11,053
	margin (%)	19.3%	1.8%	-	9.0%
	PBT	10,882	-200	-2,210	8,472
	PAT (Normalized for exceptional charge / write back)	7,769	-149	-2,149	5,471
	Add: DT Reversal & CG Tax on PD, Karapakkam Transf				1,274
	PAT (Reported)				6,746
	Total Revenues	61,261	10,036	39,865	111,162
	EBITDA (Post Ind AS 116) (Pre 24 7 Cost)	13,957	1,596	3,061	18,614
	margin (%)	22.8%	15.9%	7.7%	16.7%
	24/7 Operating Cost			-1,395	-1,395
	EBITDA (Post Ind AS 116)	13,957	1,596	1,666	17,219
YTD Dec 21	margin (%)	22.8%	15.9%	4.2%	15.5%
TID Dec 21	EBIT	10,601	893	1,382	12,876
	margin (%)	17.3%	8.9%	3.5%	11.6%
	PBT	8,769	438	1,349	10,556
	PAT (Normalized for exceptional charge / write back)	5,512	324	878	6,714
	Add: Exceptional item*				2,941
	PAT (Reported)				9,655
venue		6%	-8%	23%	11%
	cination - Refer note 1	12%	12%	23/0	16%

Note 1:

Covid Vaccination revenues in YTD Dec 22

Hospitals: ₹ 3,133 mio Clinics: ₹ 1,821 mio Total: ₹ 4,954 mio

^{*} Exceptional item YTD Dec 21 :- Fair Value Gain on revaluation of existing interest in JV(AMHL earlier know as AGHL) under Ind AS 103 Business Combination in Q1FY22.



Consolidated Healthcare Services Performance Q3FY23



		Healthcare Serv Group (Mature)	Healthcare Serv Group (New & Others)	Healthcare Serv Group
	No of Hospitals	29	14	43
	Operating beds	5471	2384	7855
	Occupancy	66%	62%	65%
	Revenue	15,422	6,522	21,944
	EBITDA (Post Ind AS 116)	4,241	1,187	5,428
Q3 FY 23	margin (%)	27.5%	18.2%	24.7%
	EBIT	3,578	709	4,287
	margin (%)	23.2%	10.9%	19.5%
	PBT			3,767
	PAT			2,644
	Margin			12.0%
	No of Hospitals	29	15	44
	Operating beds	5440	2420	7,860
	Occupancy	66%	63%	65%
	Revenue	14,123	6,060	20,183
	EBITDA (Post Ind AS 116)	3,617	1,345	4,961
Q3 FY 22	margin (%)	25.6%	22.2%	24.6%
	EBIT	2,950	865	3,815
	margin (%)	20.9%	14.3%	18.9%
	PBT			3,268
	PAT			2,011
	margin (%)			10.0%
Revenue Growth		9%	8%	9%
Revenue Excl Vaccin	ation	10%	10%	10%
EBITDA (Post Ind AS 116) Growth		17%	-12%	9%

Volume grew by 7% from 127,441 in Q3FY22 to 136,992 in Q3FY23.

Revenue grew by 10% excluding covid vaccination.

HCS EBITDA at ₹ 5,428 mio in Q3FY23 growth of 9%.

ARPOB grew by **12%** to ₹ **51,482** in Q3FY23

Capital employed excl CWIP*

66,180

ROCE 26%

^{*}CWIP of ₹ 5,658 mio towards new projects under development



Consolidated Healthcare Services Performance YTD Dec22



		Healthcare Serv Group (Mature)	Healthcare Serv Group (New & Others)	Healthcare Serv Group
	No of Hospitals	29	14	43
	Operating beds	5471	2384	7855
	Occupancy	66%	61%	64%
	Revenue	45,808	19,015	64,823
	EBITDA (Post Ind AS 116)	12,541	3,444	15,984
YTD Dec 22	margin (%)	27.4%	18.1%	24.7%
	EBIT	10,503	2,004	12,508
	margin (%)	22.9%	10.5%	19.3%
	PBT			10,882
	PAT			7,769
	margin (%)			12.0%
	No of Hospitals	29	15	44
	Operating beds	5440	2420	7860
	Occupancy	65%	66%	65%
	Revenue	41,375	19,886	61,261
	EBITDA (Post Ind AS 116)	10,067	3,890	13,957
YTD Dec 21	margin (%)	24.3%	19.6%	22.8%
	EBIT	8,052	2,549	10,601
	margin (%)	19.5%	12.8%	17.3%
	PBT			8,769
	PAT			5,512
	margin (%)			9.0%
Revenue Growth		11%	-4%	6%
Revenue Excl Vaccination	on	16%	3%	12%
EBITDA (Post Ind AS 116	5) Growth	25%	-11%	15%

Volume grew by 18% from 344,250 in YTD Dec 21 to 406,890 in YTD Dec 22

Revenue grew by 12%YoY excluding covid vaccination

HCS EBITDA at ₹15,984mio in YTD Dec 22 growth of 15%

ARPOB grew by **15%** to ₹ **51,208** in YTD Dec 22



Region wise Operational Parameters



		Total ⁽⁶⁾			Tamilnadu Region (Chennai & others) (1)			AP, Telengana Region (Hyderabad & others) ⁽²⁾		
Particulars	YTD Dec 21	YTD Dec 22	yoy (%)	YTD Dec 21	YTD Dec 22	yoy (%)	YTD Dec 21	YTD Dec 22	yoy (%)	
No. of Operating beds	7,860	7,855		2,131	2,112		1,344	1,297		
Inpatient volume	344,250	406,890	18.2%	91,022	108,077	18.7%	50,554	57,428	13.6%	
Outpatient volume ⁽⁷⁾	2,094,137	1,419,648	-32.2%	689,482	470,944	-31.7%	223,115	147,490	-33.9%	
Inpatient ALOS (days)	4.09	3.41		4.00	3.32		4.37	3.59		
Bed Occupancy Rate (%)	65%	64%		62%	62%		60%	58%		
Inpatient revenue (₹ mio)	NA	NA		15,939	17,484	9.7%	9,608	8,500	-11.5%	
Outpatient revenue (₹ mio)	NA	NA		4,531	5,622	24.1%	2,102	1,663	-20.9%	
ARPOB (₹ /day) ^{(8)excluding Vaccination in YTD Dec 21}	44,374	51,208	15.4%	54,573	64,481	18.2%	50,329	49,304	-2.0%	
Total Net Revenue (₹ mio) ⁽⁶⁾	NA	NA		20,470	23,106	12.9%	11,710	10,163	-13.2%	

	Kar	Karnataka Region			Others (4)			Significant Subs/JVs/associates			
	(Banga	(Bangalore & others) (3)			Others			(5)			
Particulars	YTD Dec 21	YTD Dec 22	yoy (%)	YTD Dec 21	YTD Dec 22	yoy (%)	YTD Dec 21	YTD Dec 22	yoy (%)		
No. of Operating beds	775	771		1,107	1,143		2,503	2,532			
Inpatient volume	41,109	45,036	9.6%	56,606	60,452	6.8%	104,959	135,897	29.5%		
Outpatient volume ⁽⁷⁾	206,246	138,295	-32.9%	277,529	145,114	-47.7%	697,765	517,805	-25.8%		
Inpatient ALOS (days)	3.64	3.06		3.86	3.52		4.33	3.48			
Bed Occupancy Rate (%)	70%	65%		72%	68%		66%	68%			
Inpatient revenue (₹ mio)	6,022	6,192	2.8%	6,423	6,126	-4.6%	15,821	18,276	15.5%		
Outpatient revenue (₹ mio)	1,753	1,187	-32.3%	1,548	1,183	-23.6%	4,169	4,496	7.8%		
ARPOB (₹/day) ^{(8)excluding Vaccination in YTD Dec 21}	46,717	53,563	14.7%	33,749	34,357	1.8%	42,169	48,106	14.1%		
Total Net Revenue (₹ mio) ⁽⁶⁾	7,775	7,379	-5.1%	7,971	7,309	-8.3%	19,990	22,771	13.9%		

ARPOB is net of fees paid to fee for service doctors which is netted off in the Reported Revenues.

YTD Dec 22 ARPOB in Metro cities at ₹ 60,484 and Non Metro cities is at ₹ 35,829. Blended ARPOB ₹ 51,208

Notes:

- (1) Tamilnadu region includes Chennai hospitals, Madurai, Karur, Karaikudi, Trichy & Nellore.
- (2) AP, Telangana Region includes Hyderabad, Karimnagar, Vizag old, Vizag new & Kakinada.
- (3) Karnataka region includes Bangalore, Mysore, Jayanagar & Malleswaram.
- (4) Others include Bhubaneswar, Bilaspur, Nashik & Navi Mumbai.
- (5) Significant Hospital JVs/Subs/Associates are Ahmedabad, Kolkata, Delhi, Indore, Assam & Lucknow (full revenues shown in table above).
- (6) Revenues under the head "Total" have not been provided as
- Consolidated actual results will differ from total due to proportionate consolidation.
- (7) Outpatient volume represents New Registrations only.
- (8) Revenues under Ind AS have been grossed up for Fixed fee Doctors & considered separately as operating cost. This was earlier being netted off from Revenues under Indian GAAP, ARPOB excludes Vaccination Revenue



AHLL Financial Performance Q3FY23



Q3 FY23	Clinics	Diagnostics	Sugar	Dental	Dialysis	Cradles (IP)	IVF	Spectra (IP)
Network	341	1,570	55	114	111	10	17	11
Footfalls/Day*	2,819	11,506	457	190	1,718	52	31	73
Gross ARPP (Rs.)*	1,842	776	2,950	6,298	1,598	105,953	40,541	105,636

Q3 FY23 vs	Q3 FY22	Diagnostics	Primary Care	Specialty Care	Corporate	Intra Group	AHLL (Consol)
	Q3 FY23	940	870	1479	0	-175	3,114
Gross Revenue	Q3 FY22	922	1052	1381	0	-222	3,132
	Q3 vs Q3	2%	-17%	7%			# -1%
	02 5722	000	626	1001	0	120	2.446
	Q3 FY23	909	636	1001	0	-129	2,416
Net Revenue	Q3 FY22	894	734	924	0	-119	2,433
	Q3 vs Q3	2%	-13%	8%			-1%
EBITDA (Post Ind	Q3 FY23	51	103	222	-121	0	255
AS 116)	Q3 FY22	179	180	223	-89	1	495
EDIT	Q3 FY23	20	38	40	-124	0	-25
EBIT	Q3 FY22	152	117	68	-93	1	245
PAT	Q3 FY23	11	23	-4	-140	0	-111
PAI	Q3 FY22	142	90	-32	-95	0	105

AHLL reported a revenue drop in Q3
FY23 on YoY basis due to decline of
Covid Vaccination Revenues;
#Excluding Covid Vaccination,
Gross Revenues grew by 9% YoY

- AHLL Core Revenues (excluding Covid Vaccination, Covid Testing and Isolation Centre Revenues which were one-off revenues during the Covid period) grew by 31% YoY in Q3 FY23
- Diagnostics business reported YoY growth of 2% in Q3 FY23; Non covid revenue grew by **62% on YoY basis** in Q3 FY23
- Without Covid Vaccination, Primary Care and Specialty Care grew by 12% and 10% respectively YoY

^{*} Footfalls and ARPP for diagnostics represent outpatient / external business and for Cradle and Spectra it represents Inpatient volumes. Primary care includes Clinics, Sugar, Dental and Dialysis segments. Specialty care includes Cradles and Spectra

AHLL Financial Performance YTD Dec22



YTD Dec 22	Clinics	Diagnostics	Sugar	Dental	Dialysis	Cradles (IP)	IVF	Spectra (IP)
Network	341	1,570	55	114	111	10	17	11
Footfalls/Day*	3,278	12,069	478	205	1,614	47	32	75
Gross ARPP (Rs.)*	1,510	744	2,860	5,762	1,596	102,656	39,710	106,652

YTD Dec 22 Vs YTD Dec 21		Diagnostics	Primary Care	Specialty Care	Corporate	Intra Group	AHLL (Consol)
Gross Revenue	YTD Dec 22	2,795	2,600	4,305	0	-474	9,227
	YTD Dec 21	2,900	3,723	3,973	0	-560	10,036
	Growth	-4%	-30%	8%			# -8%
Net Revenue	YTD Dec 22	2,714	1,908	2,925	0	-354	7,194
	YTD Dec 21	2,818	2,687	2,758	0	-322	7,941
	Growth	-4%	-29%	6%			-9%
EBITDA (Post Ind	YTD Dec 22	238	303	715	-331	1	926
				-		_	
AS 116)	YTD Dec 21	580	633	627	-247	2	1,596
EBIT	YTD Dec 22	147	107	251	-340	1	166
	YTD Dec 21	505	452	193	-258	2	893
PAT	YTD Dec 22	119	47	-14	-367	0	-216
	YTD Dec 21	474	370	-103	-266	0	475

- AHLL reported a revenue drop in YTD FY23 on YoY basis due to decline of Covid Vaccination Revenues which was a large component of last year revenue; # Excluding Covid Vaccination Gross Revenues grew by 11% YoY
- AHLL Core Revenues (excluding Covid Vaccination, Covid Testing and Isolation Centre Revenues which were one-off revenues during the Covid period) grew by 29% YoY in YTD FY23 YoY
- Diagnostics business reported YoY degrowth of 4% in YTD Dec 22
 However, the Gross Revenue in Diagnostics grew by 43% YoY excluding Covid Testing and 63% YoY excluding Covid and Covid Allied Tests in YTD FY23
- Without Covid Vaccination Primary Care and Specialty Care grew by 21% and 17% respectively

^{*} Footfalls and ARPP for diagnostics represent outpatient / external business and for Cradle and Spectra it represents Inpatient volumes. Primary care includes Clinics, Sugar, Dental and Dialysis segments. Specialty care includes Cradles and Spectra



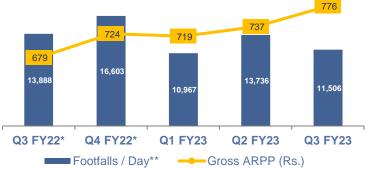
Diagnostics: Key Parameters





Avg. Footfalls per day & Avg. gross realization per patient (INR)**

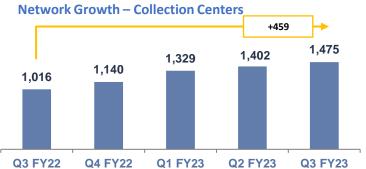
■ Gross Revenue Non Covid (Rs. Mn) ■ Gross Revenue Covid (Rs. Mn)



1. Covid Revenues include RTPCR and Antibody test revenues; exclude Covid Allied tests







#EBITDA Margin fluctuation seen on a QoQ basis on account of one off adjustments. The diagnostics division is in a growth phase and this fluctuation between quarters is expected to normalize over the year and as we progress to steady state.

Operational footprint (as of Dec 31, 2022)

~200 Cities presence in India

> 95 Labs

1450+ Collection Centres

2,500+ Pick-up Points (PUPs)

^{2.} EBITDA without IND AS 116;

^{*}FY22 volumes, ARPP and consequently the Revenues and EBITDA includes a large component of Covid and Allied Tests

^{**} Footfalls and ARPP for diagnostics represent outpatient / external business



Health Co Financials Q3 FY23



₹ Mio		Offline Pharmacy Distribution	Online Pharmacy Distribution & Apollo 247	Total Health Co	
Q3 FY23	Total Revenues	15,811	1,767	17,578	
	EBITDA (Post Ind AS 116)*	1,236	159	1,395	
	margin (%)	7.8%	9.0%	7.9%	
	24/7 Operating Cost		-1,745	-1,745	
	ESOP Non Cash Charge		-280	-280	
	EBITDA (Post Ind AS 116)	1,236	-1,866	-629	
	margin (%)	7.8%	-	-	
	EBIT			-742	
	PBT			-1,007	
	PAT(Reported)			-997	
	Total Revenues	15,101	1,582	16,683	
Q2 FY23	EBITDA (Post Ind AS 116)*	1,198	111	1,308	
	margin (%)	7.9%	7.0%	7.8%	
	24/7 Operating Cost		-1,524	-1,524	
	ESOP Non Cash Charge		-220	-220	
	EBITDA (Post Ind AS 116)	1,198	-1,634	-436	
	margin (%)	7.9%	-	-	
	EBIT			-543	

PBT

PAT(Reported)

Effective March 16, 2022, the Pharmacy distribution segment (which was part of the Standalone AHEL) segment was transferred to Apollo Health Co Ltd, a 100% subsidiary of AHEL. Hence the numbers are not comparable with the same period previous year

-702

-692

- Q3 delivered GMV: Rs 543 cr (85% higher from Q2 FY23). New business opportunities created around consultation - Hospital IP&OP contributing most of the growth in Q3 FY 23
- Dec run rate of ~42K/day transactions across Pharma, Diagnostics and Consultations (including IP/OP referrals) compared to ~25K/day in March
- On track to deliver ~Rs 1600 cr. of GMV in FY22-23.
- Combined Pharmacy platform business reported revenue of Rs 2,175 cr in Q3FY 23 compared to a revenue of Rs 1,662 cr in Q3FY 22, 31% growth.
 - o Online grew 3x in Q3 FY23 vs Q3 FY22;
 - Offline grew 22% in Q3 FY23 vs Q3 FY'22
- Combined EBITDA (POST IND AS) Q3 FY23 is at Rs 160 cr vs (margin 7.4%) Rs. 150 cr in Q3 FY22 (margin 9.0%). Margins are lower due to the increased establishment costs of new pharmacies added.

^{*} Excluding 24|7 operating Cost and ESOP Non Cash Charge



Health Co Financials YTD Dec22



₹ Mio		Offline Pharmacy Distribution	Online Pharmacy Distribution & Apollo 247	Total Health Co
YTD Dec 22	Total Revenues	44,499	4,554	49,053
	EBITDA (Post Ind AS 116)*	3,536	349	3,885
	margin (%)	7.9%	7.7%	7.9%
	24/7 Operating Cost		-4,681	-4,681
	ESOP Non Cash Charge		-500	-500
	EBITDA (Post Ind AS 116)	3,536	-4,832	-1,296
	margin (%)	7.9%	-	-
	EBIT			-1,621
	PBT			-2,210
	PAT(Reported)			-2,149

^{*} Excluding 24|7 operating Cost and ESOP Non Cash Charge

Effective March 16, 2022, the Pharmacy distribution segment (which was part of the Standalone AHEL) segment was transferred to Apollo Health Co Ltd, a 100% subsidiary of AHEL. Hence the numbers are not comparable with the same period previous year

- Digital platform delivered GMV: Rs 1,052 cr (YTD Dec 22)
- Combined Pharmacy platform business reported revenue of Rs 6,033 cr in YTD Dec22 compared to a revenue of Rs 5,021 cr YTD Dec 21, 20% growth.
 - Online grew 3x in YTD Dec22 vs YTD Dec21;
 - Offline grew 12% in YTD Dec22 vs YTD Dec21
- Combined EBITDA (POST IND AS) YTD Dec22 is at Rs 463 cr (margin 7.7%) vs Rs 486 cr (margin 9.7%) in YTD Dec21.
 Margins are lower due to the increased establishment costs of new pharmacies added.



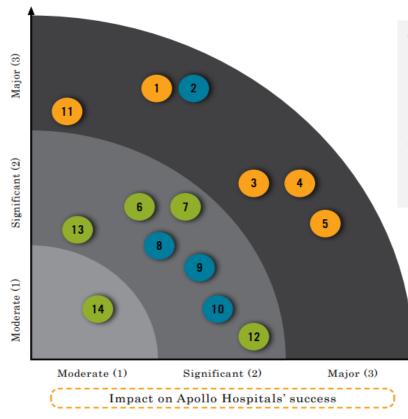




Stakeholders

mpact on Key





- Each stakeholder constituency is important and means something different for us and we remain committed to their interests while growing in a transparent and accountable manner.
- Our modes of engagement with our key stakeholders together with the materiality process gives us direction on which issues to focus upon.

ESG Materiality Matrix Key

- 1. Service Quality and Patient Safety
- Labour Management
- Customer Satisfaction
- Information to Customers
- Privacy and Cybersecurity

- Carbon Emissions
- 7. Energy Efficiency and Management
- 8. Occupational Health and Safety
- 9. Corporate Governance
- 10. Business Ethics and Compliance
- 11. Accessibility of Healthcare 12. Waste Management

 - 13. Community Development
 - 14. Water Management







Sustainability Strategy



Environmental

Reducing Environmental Impact while ensuring Efficiency



3 Patient and Customer Satisfaction

9 Strategic

> Focus Areas

į

Accessible Healthcare

6 Actively Engaged with Underserved Communities

Innovation to Drive Highest Quality to Ensure Patient Safety

7 Training and Retaining a Diverse Workforce

8 Privacy and Protection of Data as we Digitalize

Accountable Governance Structure

Governance









Caring for the Environment



Focus Areas



Water

Fighting water scarcity by being efficient. Third party water audits are carried out to promote water conservation and minimize usage.





Energy

20% reduction in energy in our 17 largest hospitals usage.





Waste Management

Bio Waste, Biomedical Waste, Hazardous Waste, and Plastic Waste



Reducing Environmental Impact

- Evaluate our impact on the environment and improve our operations by reducing thermal and energy consumption
- We are focused on creating a resilient healthcare infrastructure (ISO 14001:2015 certifications) which can withstand the extreme climate events and ensure continuous services

Efficient (and Green) Supply Chain Management

- Rate vendors based on our SERT (Search/Evaluate/Register/Trial) methodology
- Training Vendors on Apollo Hospitals' Policies (part of the Supplier Code of Conduct)
- Our Green Procurement Policy provides guidelines for procuring energy efficient equipment





Employer of Choice



"Our people are our most valuable resource, and we are committed to their welfare, health and wellness"

A shortage of skilled and trained clinical, nursing, and allied workforce remains a challenge. However, through our training and educational institutions like Nursing schools and Apollo MedSkills, we are looking to overcome this systemic issue facing the healthcare sector.



Diversity

- Promoting diversity and preventing discrimination of any type
- Equal Opportunity Employer



Employee Health & Safety

- >90% of our employees have had a complimentary annual health checks
- Enhanced safety protocols during the COVID-19 pandemic



Talent Development & Retention

- Continuous upskilling and internal training
- Annual Operating plans allow assessment and performance-based incentives
- Employee satisfaction surveys



Labor Relations

- Respect for fundamental human and labor rights (ILO)
- Collective bargaining agreements made in the area of wage and salary revisions







Patient Centric Care





Patient and Customer Satisfaction

•Responsible Billing practices: High level of transparency from Admissions to Discharge including Assured Pricing Packages
•Service Excellence:

- Our Service Standards include 1000+ 'critical to Customer Standards'
- Voice of Customer and 'Apollo Instant Feedback System' (AIFS)
- The Apollo Standards of Clinical Care (TASCC) scores showed a steady increase (since 2012)



Privacy and Cybersecurity

- Information Security Management Systems (ISMS) and certification (ISO 27001:2013)
- Vulnerability Assessment and Penetration Test, completed by Ernst & Young
- · Employees undergo regular training
- No violation of patient privacy rights over the last 5 years





Accessible Healthcare and Engaged with Underserved Communities

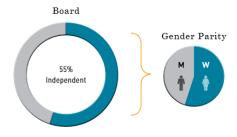
- Subsidized Patient Funding Partnering with financial institutions where Apollo Hospitals provides subvention on interest rates
- Apollo HomeCare: Treatment delivered at patients home
- Apollo TeleHealth: Teleconsultations for communities in urban and rural geographies
- Apollo 24/7: India's largest omnichannel digital healthcare platform allows access to underserved population





Our Approach to Governance







We maintain the highest standards of governance to ensure protection of the interests of all stakeholders and of the Company in tandem with our growth.

Our governance reflects our value system encompassing our culture, policies, and relationships with stakeholders.

Key Features:

- Newly appointed Lead Independent Director
- **Board Skills Matrix** in our Annual report (Pg no : 100)
- The Board has established a **CSR and Sustainability Committee** which steers the materiality process and focus areas.
- Management incentives include ESG-related criteria such as customer satisfaction scores, recruitment and retention of Doctors and key medical professionals, etc.
- Business Ethics and Compliance
 - All employees trained on our Code of Conduct
 - Group Anti-Corruption and Anti-Bribery Policy
 - Vigilance Mechanism and Grievance Redressal
 - Group Whistleblowing Policy





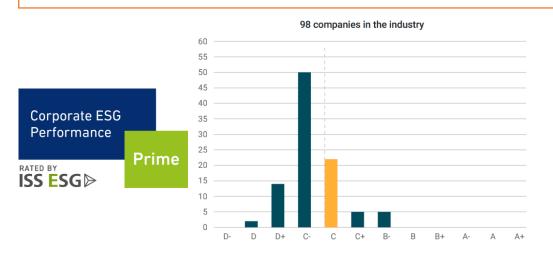
Looking Forward......



"We believe our journey to become a sustainable healthcare provider is through **continuous improvement**. Sustainability is a strategic imperative for us - not a checklist exercise. We believe that this will not just satisfy the expectations of our investors, but will set us apart as a thoughtful, committed business enterprise, delivering value to all our stakeholders." -- Dr. Prathap C. Reddy

Our continued efforts to improve our practices and disclosures is being recognized by leading independent ESG Ratings providers. We will focus on:

- Putting in place an enterprise-wide framework that seamlessly brings together Apollo's sustainability practices.
- Setting up a monitoring system to track and improve environmental data (including GHG emissions).
- Identifying, measuring and enhancing operational targets related to material ESG issues.
- Further **improving Apollo's sustainability reporting** to increase transparency, meet external stakeholders' expectations.











Basis of Consolidation



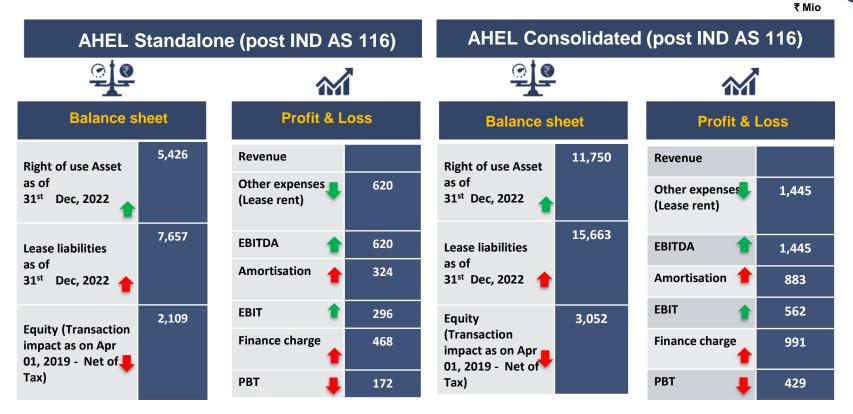
AHEL Standalone Hospitals (100% Ownership)	Location
Chennai Main	Chennai
ACI - Chennai	Chennai
Tondiarpet - Chennai	Chennai
FirstMed - Chennai	Chennai
Apollo Children's Hospital	Chennai
Apollo Specialty, Vanagaram	Chennai
ASH Perungudi	Chennai
Women & Child, Shafee Mohammed Road	Chennai
Apollo Proton & Cancer care	Chennai
Madurai	Madurai
Karur	Karur
Karaikudi	Karaikudi
Trichy	Trichy
Nellore	Nellore
Hyderabad	Hyderabad
Bilaspur	Bilaspur
Mysore	Mysore
Vizag (old & new)	Vizag
Karim Nagar	Karim Nagar
Bhubaneswar	Bhubaneswar
Jayanagar	Bangalore
Nashik	Nashik
Malleswaram	Bangalore
Navi Mumbai	Mumbai

Subsidiaries	Location	Description	AHEL Ownership
Material Subs			
Apollo Health Co limited	India	Digital Omni-Channel Healthcare services Platform	100.00%
Apollo Health and Lifestyle Ltd.	India	Clinics, Diagnostics and Daycare	68.84%
Apollo Multispeciality Hospitals Ltd.	Kolkata	Hospital	100.00%
Apollo Medics	Lucknow	Hospital	51.00%
Imperial Hospital and Research Centre Ltd.	Bangalore	Hospital	90.00%
Apollo Hospitals International Ltd.	Ahmedabad	Hospital	50.00%
Assam Hospitals Ltd	Assam	Hospital	67.37%
Apollo Rajshree Hospital	Indore	Hospital	54.63%
Samudra Healthcare Enterprises Ltd.	Kakinada	Hospital	100.00%
Other Subs			
Apollo Hospitals (UK) Ltd	UK	UK Hold Co	100.00%
AB Medical Centres Limited	Chennai	Infrastructure	100.00%
Total Health	India	CSR	100.00%
Apollo Hospitals Singapore.PTE Limited	Singapore	Singapore Hold Co	100.00%
Future Parking Pvt Ltd	Chennai	Infrastructure	100.00%
Apollo Home Health care Ltd	India	Paramedical Services	89.69%
Pinakini Hospitals Ltd.	Nellore	Hospital	80.87%
Sapien Bioscienses Pvt Ltd	Hyderabad	Biobanking tissues	70.00%
Apollo Lavasa Health Corporation Ltd	Maharashtra	Hospital	51.00%
Apollo Hospitals North Limited	Gurgaon	Hospital	100.00%
Kerala First Health Services Private Limited	Kerala	Hospital	60.00%
Associates	Location	Description	
Indraprastha Medical Corporation Ltd.	Delhi, Noida	Hospital	22.03%
Family Health Plan Ltd.	India	TPA, Health Insurance	49.00%
ApoKos Rehab Pvt Ltd	Hyderabad	Rehab Centre	50.00%
Stemcyte India Therapautics Pvt Ltd	India	Stemcell Banking	24.50%
Apollo Gleneagles PET-CT Pvt Ltd	Hyderabad	Diagnostics	50.00%
Apollo Medicals Private Limited	Chennai	Pharmacy Hold Co	25.50%

IND AS - 116: Impact on P&L and Balance Sheet – YTD Dec22







Note: Accounting increase in Assets & Liabilities in the Balance sheet (due to Right of Use Asset) optically supresses the ROCE and increases the leverage ratios. No real impact in actual business ROCE, Ind AS 116 applicable from Apr 01,2019.



Thank you!